

DATE	MT	CALL IN TIME	CALL #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED* <small>(see below)</small>
8/21/2017	14:05:10	2:05 PM	848	3568	Quiet Side	I'm calling to report really loud guests. They have more people staying there than it's allowed.	N/A	VRCD	2:52	Property not registered, did not found any violation upon arrival, VRCD to investigate	N/A	
8/21/2017	20:06:40	8:06 PM	849	470	Sonora Road	The occupants just checked in and they are screaming very loudly. (Per caller, if accessing my property please ring my doorbell)	Mark R. Judson	VRCD	20:37	Parked in the front of the location. Did not hear any noise. Did not witness any violation from the neighboring location. Information the property manager of the call and did not make contact with the guest as no violation was found	NO	
8/21/2017	21:08:42	9:08 PM	850	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/22/2017	10:57:10	10:57 AM	851	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/22/2017	16:24:28	4:24 PM	852	N/A	N/A	USS Checking in	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/22/2017	17:06:39	5:06 PM	853	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/23/2017	10:35:05	10:35 AM	854	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/23/2017	11:19:07	11:19 AM	855	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/23/2017	13:07:54	1:07 PM	856	1076	E Deepwell Road	There is amplified loud music by the pool area.	N/A	N/A	N/A	None. Police do NOT provide resolution	N/A	
8/23/2017	13:44:19	1:44 PM	857	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
8/23/2017	13:45:33	1:45 PM	858	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/23/2017	18:52:26	6:52 PM	859	2719	E Ventura Road	It's a 3 bedroom house and they checked in today 08/23 with 5 cars. Please assist.	Robert Mrazek/Darin Munsell	VRCD	19:25	5 cars identified at 3 bedroom, Citation issued and local contact notified.	NO	Citation Issued- #5118 Number of Cars
8/23/2017	19:09:39	7:09 PM	860	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/23/2017	19:10:23	7:10 PM	861	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/23/2017	19:35:26	7:35 PM	862	N/A	N/A	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	
8/24/2017	13:00:02	1:00 PM	863	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/24/2017	15:14:04	3:14 PM	864	N/A	N/A	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	
8/24/2017	19:49:21	7:49 PM	865	165	E Mesquite Ave	There is a party going on in the home behind me and I left thinking by the time I got back, things would quiet down but it's louder than before.	Jeff Earhart / Stephanie Wong	VRCD	20:16	No violation when arrived. Advised property contacts.	NO	
8/24/2017	21:16:06	9:16 PM	866	1310	E Vista Chino Road	They are loud and we've had this issue for years. This is a work night and I can hear them. The music has been loud since 4pm.	David Bregman	VRCD	21:51	Observed violation on arrival, could not make contact with guests (they would not answer door), local contact declined to arrive at the location. Citation pending to owner for failure to respond, and music at the property line.	NO	Citation pending, Music at the property line & failure to respond
8/24/2017	21:50:32	9:50 PM	867	N/A	N/A	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	
8/25/2017	7:32:36	7:32 AM	868	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/25/2017	11:13:17	11:13 AM	869	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/25/2017	11:46:29	11:46 AM	870	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/25/2017	12:28:51	12:28 PM	871	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/25/2017	13:07:06	1:07 PM	872	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/25/2017	14:43:04	2:43 PM	873	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/25/2017	15:15:15	3:15 PM	874	400	West Via Escuela	I hear loud music at my house.	N/A	VRCD	3:42	Not a registered vacation rental. Made contact with guests advised of ordinance. VRCD to investigate	N/A	
8/25/2017	15:41:45	3:41 PM	875	N/A	N/A	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	
8/25/2017	16:38:47	4:38 PM	876	2200	N Janis Drive	Very loud music coming for that unit.	Vacation Palm Springs	VRCD	5:10	No violation found upon arrival, attempted to contact the complaining party no answer. No answer at the door of VR, contacted property manager and advised of the complaint.	NO	
8/25/2017	17:09:18	5:09 PM	877	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/25/2017	18:09:33	6:09 PM	878	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/25/2017	18:13:29	6:13 PM	879	N/A	N/A	just needed the website for laws & rules **gave it	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/25/2017	18:18:03	6:18 PM	880	N/A	N/A	Just checking on the music if we are allowed to have it.	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	

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8/25/2017	18:26:11	6:26 PM	881	499	N Orchid Tree Lane	The music is very loud and the children are screaming. This is been going on all day.	Turnkey Vacation Rentals	VRCD	19:00	Music was heard beyond the property line upon arrival. Citation was issued toe guests. Informed the local contact	NO	Citation Issued - A5183 - Music at the property line
8/25/2017	20:44:56	8:44 PM	882	1350	Feugo Circle	My renters just texted me and said that there are neighbors that are harassing them. I was just there and they are not doing anything.	Altamira		8:48	Caller will call on Monday to discuss with VRCD officials	N/A	
8/25/2017	22:07:11	10:07 PM	883	947	Cibola Circle	I think the address is an Air BnB location and occupants are being loud.	N/A	VRCD	22:34	No violation found upon arrival, owner occupied	YES	
8/25/2017	22:18:21	10:18 PM	884	2200	N Janis Drive	Now the residents are screaming and throwing ping pong balls into my yard. Please call with ETA. Very upset.	Vacation Palm Springs	VRCD	10:59	Unable to make contact with guests and reporting party isn't answering. The property manager is responding to talk to the guests.	NO	
8/25/2017	22:33:23	10:33 PM	885	N/A	N/A	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	
8/25/2017	23:52:51	11:52 PM	886	797	E Spencer Drive	There is a lot of noise coming from this rental, sounds like a lot of people outside talking and being loud.	Jimmie Read	VRCD	12:25	No violation found, heard guests talking. Not able to take meter reading as the noise from traffic and AC unit running. Spoke with the guests and advised of the complaint. Advised the property manager of the call.	NO	
8/26/2017	0:24:54	12:24 AM	887	N/A	N/A	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	
8/26/2017	10:23:49	10:23 AM	888	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/26/2017	10:44:51	10:44 AM	889	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/26/2017	12:21:16	12:21 PM	890	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
8/26/2017	12:22:19	12:22 PM	891	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/26/2017	12:25:49	12:25 PM	892	401	W Baristo Road	There is a party of women and very loud music playing. Please come to my address before anything, and call.	Ron Sinicola / Bryan Schoop	VRCD	1:05	Bass music heard at property line along with loud talking. Issued a citation, and contacted the property manager	NO	Citation Issued - A5120 - Music at the property line
8/26/2017	13:04:41	1:04 PM	893	N/A	N/A	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	
8/26/2017	14:09:21	2:09 PM	894	575	Lujo Circle	I am hearing very loud music. They are across the street. I can hear it in my house.	Eduardo Martinez	VRCD	14:35	Home is owner occupied, Advised of the complaint, owner will turn down the music.	YES	
8/26/2017	14:36:24	2:36 PM	895	575	Lujo Circle	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	
8/26/2017	16:06:45	4:06 PM	896	470	Sonora Road	They are having a party, but they are being too loud.	Mark R. Judson	VRCD	16:43	Heard only laughter in the pool area. Contract the guests proactively and informed of the complaint. Guests advised someone was moving the fence and shaking them behind the property and slamming doors. Guests given PSPD contact information. Let local contact know.	NO	
8/26/2017	16:13:21	4:13 PM	897	264	N Orchid Tree Lane	Their music is blasting, sounds like they're having a big party.	Vacation Palm Springs	VRCD	16:51	No violation found. Contacted the guests and advised them there had been a noise complaint. Guest admitted to having music playing in the home earlier and the door open. Advised that any music heard beyond the property could result in a \$500 citation. Let local contact know.	NO	
8/26/2017	16:36:14	4:36 PM	898	2200	N Janis Drive	There are 7 or 8 cars at this address.	Vacation Palm Springs	VRCD	5:31	6 cars were identified by responsible person. Music was playing, 2 citations issued. The responsible person would not provide ID. VPS contacted and will send persons information.	NO	Citation Issued - A5122 - Music at the property line, Parking limit exceeded
8/26/2017	16:42:56	4:42 PM	899	N/A	N/A	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	
8/26/2017	16:50:51	4:50 PM	900	N/A	N/A	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	
8/26/2017	17:38:30	5:38 PM	901	180	E Sonora Road	The music is way too loud the house is shaking. This is the 2nd day in a row. My gate is locked you have to call me.	Vacation Palm Springs	VRCD	6:46	Violation observed and citation was issued. Since it was a large party, due to the size of the party contacted PD & property manager prior to making contact. Issued citation to the responsible person	NO	Citation Issued - A5184 Music at the property line
8/26/2017	18:45:00	6:45 PM	902	N/A	N/A	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	
8/26/2017	19:08:53	7:08 PM	903	2077	N/A	Caller will call back	N/A	N/A	N/A	Caller will call back	N/A	

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8/26/2017	20:13:14	8:13 PM	904	1221	S Paseo de Marcia	I am calling on behalf of a neighbor, he called us. Property has 10 cars parked in front of the house. Over occupied.	ACME House Company	VRCD	8:32	Not all vehicles belonged to the occupant. They had 4 vehicles that was within guidelines	NO	
8/26/2017	20:30:49	8:30 PM	905	1221	S Paseo de Marcia	There are more than 3 vehicles parked outside. there are a total of 6 cars parked at the address and there is another parked up the street.	N/A	N/A	N/A	See call # 904	NO	
8/26/2017	20:32:02	8:32 PM	906	N/A	N/A	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	
8/26/2017	21:25:03	9:25 PM	907	1185	Raquet Club	Caller will call police directly	N/A	N/A	N/A	Caller will call police directly	N/A	
8/27/2017	0:05:46	12:05 AM	908	1161	E El Escudero	They are being very loud and have music playing.	Turnkey Vacation Rentals	VRCD	12:26	Heard music on arrival, guest advised that they did not have their ID, prop mgmt is end route to property and we will follow up by mailing a citation.	NO	Citation Issued - Axxxx Music at the property line
8/27/2017	0:26:16	12:26 AM	909	N/A	N/A	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	
8/27/2017	11:44:07	11:44 AM	910	N/A	N/A	TEST	N/A	N/A	N/A	TEST	N/A	
8/27/2017	11:47:29	11:47 AM	911	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	N/A	N/A	Non-Active Nuisance, caller referred to office	N/A	
8/27/2017	14:24:06	2:24 PM	912	2077	S Navajo	I think this property is being rented as a vacation home. Please check into this.	N/A	VRCD	3:34	Property not occupied, or registered, VRCD to investigate	N/A	
8/27/2017	15:27:46	3:27 PM	913	816	N Calle Quetzal	They are playing loud music	Victor Yepello / Greg Stretch	VRCD	3:52	No one at the location, local contact advised owner in the residence	YES	
8/27/2017	15:51:22	3:51 PM	914	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
8/27/2017	15:52:13	3:52 PM	915	N/A	N/A	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	
8/27/2017	18:28:43	6:28 PM	916	1060	E Marshall Way	There are about 20 people in the home, being really loud & drinking. I'm assuming they will just get louder, please resolve the issue.	ACME House Company	VRCD	18:53	Noise levels were below decibel limits, homeowner in the property.	YES	
8/27/2017	18:52:01	6:52 PM	917	N/A	N/A	On-Call Person checking in	N/A	N/A	N/A	On-Call Person checking in	N/A	