

DATE	MT	CALL IN TIME	CALL #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED* <small>(see below)</small>
7/24/2017	10:01	10:01 AM	591	1162	E San Jacinto Way	There are red garbage cans outside and there is broken glass on the street. It looks like they just threw the trash out.	Palm Springs Holiday Rentals	VRCD	10:23	VRCD Compliance Official made contact with the property manager. Property manager reported PSDS spilled one bottle on street as trash was being picked up. Code Compliance Officer confirmed no trash found.	NO	
7/24/2017	10:49	10:49 AM	592	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/24/2017	10:50	10:50 AM	593	N/A	N/A	I think you called me in error.	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/24/2017	14:16	2:16 PM	594	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/25/2017	15:43	3:43 PM	595	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/25/2017	15:53	3:53 PM	596	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/25/2017	15:55	3:55 PM	597	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/26/2017	15:02	3:02 PM	598	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/27/2017	9:00	9:00 AM	599	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/27/2017	10:37	10:37 AM	600	TEST	TEST	TEST	N/A	N/A	N/A	TEST	N/A	
7/27/2017	12:13	12:13 PM	601	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/27/2017	15:32	3:32 PM	602	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/27/2017	18:22	6:22 PM	603	130	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/28/2017	7:33	7:33 AM	604	1027	La Jolla	They have a large TV out front. The big box kind. It needs to be removed. Please call.	Marshall Watson	US Security	7:41	US Security passed call on VRCD. Code Officer responded to the location. No one in home. Neighbor informed the box was moved from another location to this one. Code Officer advised owner of the property to have it removed. Owner complied.	NO	
7/28/2017	7:45	7:45 AM	605	1027	E La Jolla Road	I am returning a missed call from this #. I think it is regarding this address that has the TV in front of it for days.	Marshall Watson	US Security	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/28/2017	10:30	10:30 AM	606	950	N Cerritos Drive	Their alarm has been going off for 2 or 3 days now. I have called the alarm company 4 times and they say can't do anything. The house is vacant.	Matt McConnell/ Gunnar Bredek	VRCD	10:50	No alarm going off upon arrival. Contacted the property agent, they are going to stop by a to check on it.	NO	
7/28/2017	10:35	10:35 AM	607	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/28/2017	11:43	11:43 AM	608	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/28/2017	12:13	12:13 PM	609	679	E Palo Verde Ave	They are playing music out doors and there is a lot of screaming and hollering. I think they need a reminder about the rules.	Vacation Palm Springs	VRCD	12:45	There was no music when arrived. Advised the guests of the noise complaint and gave them our brochure.	NO	
7/28/2017	15:43	3:43 PM	610	2701	E Mesquite Ave G35	There are a group of people that have arrived below and very loud with music and parking where they shouldn't. Please take care of it.	N/A	VRCD	16:14	Property is not registered as a Vacation Rental. Property under investigation by VRCD.	NO	
7/28/2017	16:13	4:13 PM	611	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/28/2017	16:59	4:59 PM	612	3197	E San Martin Circle	My neighbors behind me had their palm trees cleaned and all the debris went all over my clean pool. I want the O/C to come to my house so I can show him	Heidi Merkey-Mulchanev	VRCD	17:44	Gardners will have the area clean before they leave. Caller wanted the pool to be cleaned as well but wanted to stay confidential. No action was taken. Could not advise the Property Manager of the caller address to have the pool cleaned.	NO	
7/28/2017	17:04	5:04 PM	613	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
7/28/2017	19:24	7:24 PM	614	2104	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/28/2017	22:46	10:46 PM	615	10	Warm Sands Place	There are kids playing at the pool and they're being very loud. I need to go to sleep.	Carol & John Curry	VRCD	11:02	Did not hear any noise until we got on the property. Went back to the street and took a decibel reading and it was at 38. Advised the guest of the complaint, they agreed to comply immediately.	NO	
7/28/2017	22:57	10:57 PM	616	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/29/2017	0:16	12:16 AM	617	1141	N Calle Rolph	Loud partying outside.	Judy Galloway	VRCD	12:47	Correct address 1149 N Calle Rolph. Heard talking in the backyard and no music found upon arrival. Advised the occupants of the complaint, they agreed to take it inside.	NO	
7/29/2017	0:30	12:30 AM	618	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	

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7/29/2017	0:44	12:44 AM	619	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/29/2017	1:24	1:24 AM	620	1469	E Francis Dr	Speaking loudly outside sounds like girls having a pool party.	N/A	US Security	1:58	Possible unregistered Vacation Rental. Property under investigation by VRCD.		
7/29/2017	1:38	1:38 AM	621	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up		
7/29/2017	1:57	1:57 AM	622	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/29/2017	3:50	3:50 AM	623	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
7/29/2017	3:55	3:55 AM	624	909	E Anza Drive	They are making alot of noise. It looks like they just got home.	Vacation Palm Springs	US Security	4:21	Upon arrival meter was at 37.6 under limit. Made contact with the renter and advised rules, and provided verbal warning.	NO	
7/29/2017	4:19	4:19 AM	625	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/29/2017	12:19	12:19 PM	626	1821	Navajo Circle	There is 6 cars parked and loud noise coming from the pool.	Vacation Palm Springs	VRCD	12:55	I made contact with the guest. I took a decibel reading. It came back at 48.3 under limit. There was no citation issued. There were 3 cars on property, 2 on the street. Guests advised the cars in the driveway are theirs not the cars on the street.	NO	
7/29/2017	12:54	12:54 PM	627	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/29/2017	13:49	1:49 PM	628	10	Warm Sands Place	There is really loud music and noise and sounds like a party.	Carol & John Curry	VRCD	14:10	On arrival observed loud music coming from the property violating Ordinance 5.25.070(g). Spoke with guest and the property agent at the property and issued a citation.	NO	Citation Issued- Music at the property Line - A5105
7/29/2017	14:29	2:29 PM	629	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/29/2017	14:55	2:55 PM	630	1350	Fuego Circle	The music is so loud and I can hear it in my house.	Altamira	VRCD	15:23	Could not hear any music from the street. Contacted occupants to advise them there of been a noise complaint. Provided a good neighbor brochure and education on noise regulations for Vacation Rentals. Caller did not provide a call back number or access into their property.	NO	
7/29/2017	14:57	2:57 PM	631	1145	E Tachevah Drive	The music is really loud. There are several people there drinking and being really loud.	Bruce	VRCD	15:17	The music could not be heard past property line. Tenants were given a warning and a good neighbor brochure.	NO	
7/29/2017	15:22	3:22 PM	632	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/29/2017	16:29	4:29 PM	633	1676	E Via Estrella	There was loud music through out the night until about 3AM. It continued today and just stopped. I'm sure it will start again soon.	Trisha Hayes	VRCD	17:07	Stopped on South Madrona Dr, one block north of the location and could hear the music from the street. Arrived the property heard music. Spoke with the tenant, and advised of the violation. Tenant complied with the requests, and a citation was issued.	NO	Citation Issued- Music at the property Line - A5167
7/29/2017	16:36	4:36 PM	634	N/A	1676	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
		12:00 AM	635	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	NO	
7/29/2017	17:15	5:15 PM	636	1701	E Joyce Drive	They are playing very loud music. Please call if you need to access our property.	Dennis Costa / Robert Beatty	VRCD	17:33	We could not hear any music. Made contact with with tenants and educated them on the vacation rental ordinance for noise.	NO	
7/29/2017	17:32	5:32 PM	637	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/29/2017	19:18	7:18 PM	638	13	Palomino Road	13 palomino / loud screaming and 8 or 9 cars parked outside	Avian Rogers	VRCD	19:50	Made contact, claiming only 1 vehicle is theirs. Made aware of limit and advised of noise as well.	NO	
7/29/2017	19:28	7:28 PM	639	N/A	N/A	TEST	N/A	N/A	N/A	N/A	N/A	
7/29/2017	19:38	7:38 PM	640	N/A	N/A	TEST	N/A	N/A	N/A	N/A	N/A	
7/29/2017	19:38	7:38 PM	641	N/A	N/A	TEST	N/A	N/A	N/A	N/A	N/A	
7/29/2017	19:42	7:42 PM	642	N/A	N/A	TEST	N/A	N/A	N/A	N/A	N/A	
7/29/2017	19:42	7:42 PM	643	N/A	N/A	TEST	N/A	N/A	N/A	N/A	N/A	
7/29/2017	19:47	7:47 PM	644	N/A	N/A	TEST	N/A	N/A	N/A	N/A	N/A	
7/29/2017	19:48	7:48 PM	645	N/A	N/A	TEST	N/A	N/A	N/A	N/A	N/A	
7/29/2017	19:49	7:49 PM	646	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	

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7/29/2017	19:51	7:51 PM	647	N/A	N/A	TEST	N/A	N/A	N/A	N/A	N/A	
7/29/2017	19:55	7:55 PM	648	N/A	N/A	TEST	N/A	N/A	N/A	N/A	N/A	
7/29/2017	19:55	7:55 PM	649	N/A	N/A	TEST	N/A	N/A	N/A	N/A	N/A	
7/29/2017	19:55	7:55 PM	650	1060	E Marshall Way	There is loud music and loud people.	ACME House Company	VRCD	8:22	Exited the vehicle we could hear music coming from the property. I explained the noise restrictions for vacation rentals and issued citation.	NO	Citation Issued- Music at the property Line - A5168
7/29/2017	20:02	8:02 PM	651	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/29/2017	20:21	8:21 PM	652	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/29/2017	20:38	8:38 PM	653	10	Warm Sands Place	Loud voices. Jumping in pool and yelling and screaming. I can not wait until 10p, I'd like to have someone go out and ask them to be quiet.	Carol & John Curry	VRCD	20:43	From the street we could hear children's voices in the pool but decibel readings were not in excess of limit. Contacted the property manager/owner who stated she would talk to them as she doesn't allow pool use after 9pm in he rental contract.	NO	
7/29/2017	21:03	9:03 PM	654	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/29/2017	21:43	9:43 PM	655	3250	Sand Spring	There is loud music and screaming at the pool. We have to be up for work early.	Mariana/Alex	VRCD	10:06	No noise or music heard on arrival. Unable to obtain decibel reading due to high wind. contacted occupants of a noise complaint. Renter stated they had just come inside. Provided a good neighbor brochure and inform them of the noise regulations.	NO	
7/29/2017	22:05	10:05 PM	656	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/29/2017	22:05	10:05 PM	657	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/29/2017	23:08	11:08 PM	658	941	N Cibola Circle	This is my second time calling this evening. They are in the backyard and woke me up again.	N/A	US Security	15:22	Possible unregistered vacation rental. VRCD will investigate.	NO	
7/29/2017	23:13	11:13 PM	659	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/29/2017	23:26	11:26 PM	660	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/29/2017	23:49	11:49 PM	661	820	S Nueva Vista Dr	Shooting fireworks in the street, unable to see them but I can hear them	N/A	VRCD	12:07	Arrived, no one in street and was quiet, address was dark and quiet with no cars.	NO	
7/30/2017	0:06	12:06 AM	662	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/30/2017	1:04	1:04 AM	663	1220	S San Mateo	Being very loud outside, I went out to the street and could still hear them, you should be able to hear them too.	James Hensman	US Security	1:45	Nobody was loud nothing could be heard and the meter read below. Spoke with the renter and advised of the complaint	NO	
7/30/2017	1:44	1:44 AM	664	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/30/2017	2:41	2:41 AM	665	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	N/A	N/A	Non-Active nuisance , caller directed to the office	N/A	
7/30/2017	3:20	3:20 AM	666	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	On Call Person Checking In	N/A	
7/30/2017	10:48	10:48 AM	667	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
7/30/2017	14:22	2:22 PM	668	2055	S Tulare Drive	There are younger people partying with crying babies as well. I have to play my boombox loud just to block out the noise.	Clark Carlton	VRCD	14:51	Arrived at the property and stood in front of the location for several minutes. No noise other than air conditioning units was heard. Make contact with the occupants provided education on the vacation rental ordinance and a good neighbor brochure. No music heard	NO	
7/30/2017	23:27	11:27 PM	669	2396	S Yosemite Drive	There are people outside making a lot of noise.	Vacation Palm Springs	VRCD	23:50	When I arrived I was able to hear people talking in the rear yard. I attempted to take a decibel meter reading. There was noise from a dryer exhaust near the front door keeping the meter at 45db. Theguest advised everyone had come inside and they would be going to bed. I provided a good neighbor brochure.	NO	

Note: Non-Active Nuisance means someone has called the Hotline and is not reporting a real time disturbance at a Vacation Rental. For example, general inquiries from the public.