

## WEEK #27 7-3-17 to 7-9-2017

DATE	MT	CALL IN TIME	CALL #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED* <small>(see below)</small>
7/3/2017	8:12	8:12 AM	374	542	Hermosa	A drone flew above the property. It was high up in the air and I was standing there naked. If I could see it they could see me.	Terry Parmer/Jeffery Anderson	VRCD	8:24	Contracted the property manager, and advised of the renter actions. Manager heading to the location to address with the guests.	NO	
7/3/2017	8:38	8:38 AM	375	3421	E Avenida Fey Norte	3 bedroom home with 5 cars there. One is blocking them all in. Please assist. I thought it was 1 car per bedroom.	Ric Gomez	VRCD	8:50	We issued a citation and there were 5 cars parked at 3 bedroom. Citation number A7300.	NO	Citation Issued for Parking Violation - A7300
7/3/2017	9:01	9:01 AM	376	500	E Amado Road #706	Construction at the location through out the night and at 4am.	N/A	VRCD	9:25	Not a Vacation Rental issue -Code officers noted the issue, and reported to Building and Safety	N/A	
7/3/2017	12:20	12:20 PM	377	1485	N Avenida Caballeros	They are firing off fireworks.	Vacation Palm Springs	VRCD/Police	12:36	Police made contact with occupants when VRCD arrived. There were no fireworks. It was a water bottle with dry ice exploding. Advised the property manager of the complaint. Contacted the complaining party and advised of the resolution.	NO	
7/3/2017	12:21	12:21 PM	378	1485	N Avenida Caballeros	People here are setting off fireworks in the pool. I want them kicked out immediately.	Vacation Palm Springs	see above	N/A	See call #377 for resolution	NO	
7/3/2017	12:48	12:48 PM	379	2481	N Junipero	The house on the corner of N Junipero Ave and Raquet Club are having a very loud party. (Full address unknown to caller)	Gilbert Avriette Vacation Rentals	VRCD	13:15	Music was audible outside of the property line. A citation was issued and management was informed.	NO	Citation issued for music the at the property line - A7301
7/3/2017	13:31	1:31 PM	380	N/A	N/A	VRCD test call	N/A	N/A	N/A	N/A	N/A	
7/3/2017	13:50	1:50 PM	381	2800	Los Felices Unit 204	There are 3 people in a one bedroom.	N/A	VRCD	N/A	VRCD investigating the complaint. Possible unregistered vacation rental.	N/A	
7/3/2017	14:05	2:05 PM	382	N/A	N/A	Wrong Number	N/A	N/A	N/A	N/A	N/A	
7/3/2017	14:05	2:05 PM	383	N/A	N/A	On-Call Officer checking in	N/A	N/A	N/A	N/A	N/A	
7/3/2017	15:31	3:31 PM	384	1600	E Sunny Dunes	They are shooting off fireworks.	Palm Springs Rental Agency	VRCD/Police	15:37	Code Officers dispatched PD, unable to cite for fireworks. Upon arrival found no fireworks.	NO	
7/3/2017	17:28	5:28 PM	385	475	N Orchid Tree Lane	They are being really loud, there are loud adults and screaming children.	Zora/Galina Loginova	VRCD	17:40	No loud noise heard on arrival. Called reporting party. He said noise stopped a couple minutes after he called. Made contact, family with children was eating inside. I provided a good neighbor brochure and advised them of the noise complaint. Tenant said they would be mindful of their noise levels.	NO	
7/3/2017	18:27	6:27 PM	386	1475	S Calle Marcus	Excessive noise and amplified music.	Vacation Palm Springs	VRCD	18:50	Citation issued for outdoor music. Music playing from Bluetooth speakers in the yard area and audible on front street of the location. Advised the guests and issued a citation.	NO	Citation issued for music the at the property line - A5153
7/3/2017	20:46	8:46 PM	387	740	E Mel Ave	There are about 20 people in this property tonight. Are they violating any regulations? Please call back.	McLean	VRCD	N/A	Caller just wanted to know regulations, Code officer spoke with the caller. Caller declined officer to be dispatched to the location.	N/A	
7/3/2017	22:03	10:03 PM	388	1820	S Aquanetta Drive	They are blaring music in the backyard.	Vacation Palm Springs	VRCD/Police	22:30	Went to property, tenants refused to give ID and turn off music, dispatched out to police; arrived, obtained ID and had them comply. Citation was issued.	NO	Citation Issued - Music at the property line A7424
7/3/2017	22:22	10:22 PM	389	1828	S Aquanetta Drive	Loud screaming and loud music.	Donna Kuwalski/Zachary Schorr	VRCD	22:30	Unit is quiet, noise is actually coming from 1820 S Aquanetta Drive	NO	
7/3/2017	22:23	10:23 PM	390	2980	E Plaimor Ave	Really loud sound from TV. People are outside talking.	Gordon Elkins	VRCD	23:10	Spoke to male on the street in front of location. He admitted to having music in his back yard 1 house west of the location. Male stated his neighbors were home at 2980, no violation property was quiet and owner occupied.	YES	
7/3/2017	23:39	11:39 PM	391	2293	Joyce Dr	Neighbors are yelling and blowing up M80s.	Vacation Palm Springs	VRCD	0:00	Spoke to the occupants regarding noise regulations and asked them to bring everyone inside. I heard fireworks in the distance- not coming from the location. Property manager contacted.	NO	

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7/4/2017	6:57	6:57 AM	392	821	E Sunair Road	There is construction going on during a holiday.	Scott Fields/Craig Bernardi	Police	7:39	No noise upon arrival. I spoke with Landscape Manager, who advised they had just arrived. I advised not to start work until the permitted hours of 0800-2000 hours.	NO	
7/4/2017	9:25	9:25 AM	393	N/A	N/A	Will call back, caller did not have the address of the property	N/A	N/A	N/A	N/A	N/A	
7/4/2017	9:28	9:28 AM	394	2081	Bob O Link	They are shooting off fireworks since 1am. They are the kind that go into the air and they are exploding over our house.	Hector Ayala/Tamara Munoz	USS/Police	9:54	The PD was also contacted and they had went out and already took care of the issue.	NO	
7/4/2017	9:36	9:36 AM	395	2081	Bob O Link	Fireworks are being set off intermittently.	Hector Ayala/Tamara Munoz	USS/Police	9:54	When I arrived, police were on site taking care of it.	NO	
7/4/2017	20:58	8:58 PM	396	1955	Nicola Road	They are shooting off illegal fireworks.	Gilbert Avriette Vacation Rentals	VRCD	21:08	No violation found upon arrival	NO	
7/4/2017	22:16	10:16 PM	397	1955	Nicola Road	They are shooting off illegal fireworks.	Gilbert Avriette Vacation Rentals	VRCD	22:30	At the location since the first call, it is the house behind them that is setting off fireworks	NO	
7/4/2017	23:33	11:33 PM	398	962	E Parocela Place	They are playing loud music and having a party.	Kent Taylor / Fred Ross	VRCD	23:45	A Citation was issued, guest refused to provide ID. The property owners came over and got the IDs from the guest.	NO	
7/4/2017	23:38	11:38 PM	399	2081	Bob O Link	They are playing loud music and will not keep it down.	Hector Ayala/Tamara Munoz	VRCD	0:30	Arrived at location and could hear music from in front of the property. Was not able to make contact with the guests. Contacted property manager, he made contact. Guests came outside were advised of the violation and were issued a citation.	NO	Music the at the property line - A5154
7/5/2017	11:52	11:52 AM	400	550	W Santa Rosa Drive	I'm calling because 3 trash bins are out in the driveway and trash pickup date is not until 07/6 due to the holiday.	Vacation Palm Springs	VRCD	14:10	Made contact with the owner of the property. Advised of the confusion and pick up date. Owner arrived at city hall to discuss complaint and that the location is owner occupied.	YES	
7/5/2017	12:05	12:05 PM	401	303	W Baristo Road	The garbage is out on a non pick up day. It is blocking traffic on the road.	Vacation Palm Springs	VRCD	14:20	Upon arrival, trash containers on Cahuilla side of the property, contacted PSDS and confirmed that they do have walk up service. Property Manager send someone over there immediately to check it out. Because of these suspicious circumstances and that trash delay due to the holiday citation was not issued.	NO	
7/5/2017	12:13	12:13 PM	402	974	E La Jolla Road	She is advertising this wrong, will call back with more information	Cesar Arreola	N/A	N/A	Caller advised to contact VRCD directly.	N/A	
7/5/2017	12:16	12:16 PM	403	N/A	N/A	Hang Up	N/A	N/A	N/A	N/A	N/A	
7/5/2017	12:17	12:17 PM	404	554	La Mirada Rd	They have has their trash bins out since yesterday 07/04, the pickup date is tomorrow 07/06 due to the holiday.	Marshall Watson	VRCD	14:15	Arrived at location and observed two cans in front of the house. Returned to office and confirmed with PSDS that they have walk up service. Contacted the manager who could not explain why the trash cans were at the curb. He said that they have not even had anyone at the property recently. Due to suspicious circumstances & holiday delayed did not issue a citation, manager responded in a timely manner and corrected.	NO	
7/5/2017	13:05	1:05 PM	405	N/A	N/A	Call Center Test	N/A	N/A	N/A	Call Center Test	N/A	
7/5/2017	14:43	2:43 PM	406	N/A	N/A	Non-Urgent Matter - relayed caller to the VRCD office.	N/A	N/A	N/A	N/A	N/A	
7/5/2017	15:28	3:28 PM	407	N/A	N/A	Hang Up	N/A	N/A	N/A	N/A	N/A	
7/5/2017	15:49	3:49 PM	408	1121	Pasatiempo	The tenants have music playing in the backyard. I can hear it across the property line.	Acme House Company	VRCD	15:53	Caller was informed the officer was being dispatched; caller said no need to respond, tenants have turned the music off.	N/A	
7/5/2017	17:00	5:00 PM	409	2293	Joyce Dr	They are blasting music outside, and screaming.	Vacation Palm Springs	VRCD	17:15	Could not hear music at the property line and could hear children, but not loudly. Took a decibel reading that came in at 37, so it is within allowable limits. I provided him a good neighbor brochure and asked that he review it and the arrival documents if he had any questions.	NO	

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7/5/2017	18:10	6:10 PM	410	849	Ventana Ridge	This house has had loud music on. I have complained before and they keep on getting out of being fined. If they say they are the owners ask for ID.	N/A	VRCD	18:30	Per Code Officer, this is not a vacation rental. There was no violation, and no noise was heard from the property line. VRCD will monitor.	N/A	
7/6/2017	9:11	9:11 AM	411	N/A	N/A	Non-Urgent Matter - relayed caller to the VRCD office.	N/A	N/A	N/A	N/A	N/A	
7/6/2017	9:48	9:48 AM	412	N/A	N/A	Non-Urgent Matter - relayed caller to the VRCD office.	N/A	N/A	N/A	N/A	N/A	
7/6/2017	10:32	10:32 AM	413	N/A	N/A	Non-Urgent Matter - relayed caller to the VRCD office.	N/A	N/A	N/A	N/A	N/A	
7/6/2017	10:54	10:54 AM	414	N/A	N/A	On-Call Officer checking in	N/A	N/A	N/A	N/A	N/A	
7/6/2017	10:55	10:55 AM	415	N/A	N/A	Hang up	N/A	N/A	N/A	N/A	N/A	
7/6/2017	11:21	11:21 AM	416	N/A	N/A	Will call back	N/A	N/A	N/A	N/A	N/A	
7/6/2017	13:33	1:33 PM	417	N/A	N/A	Hang up	N/A	N/A	N/A	N/A	N/A	
7/7/2017	12:03	12:03 PM	418	N/A	N/A	Hang up	N/A	N/A	N/A	N/A	N/A	
7/7/2017	12:05	12:05 PM	419	N/A	N/A	Hang up	N/A	N/A	N/A	N/A	N/A	
7/7/2017	12:09	12:09 PM	420	1485	N Avenida Caballeros	I am calling to report a trash issue with this address. Today 7/7, there is trash all over the place and thrown into the road.	Vacation Palm Springs	VRCD	12:30	No guests at property. Trash bin was behind trash area enclosure, but some trash in driveway and stacked on property wall. Suspicious. Property Manager contacted to clean up.	NO	
7/7/2017	12:15	12:15 PM	421	N/A	N/A	Question regarding permit, advised the caller to contact VRCD office.	N/A	N/A	N/A	N/A	N/A	
7/7/2017	12:46	12:46 PM	422	N/A	N/A	On-Call Officer checking in	N/A	N/A	N/A	N/A	N/A	
7/7/2017	14:03	2:03 PM	423	2190	N Roberto Drive	There is excessive noise and music coming from this location.	Palm Springs Rental Agency	VRCD	14:12	On arrival, no violation found. I knocked on the front door and rang the doorbell. There was no answer. Contacted management company who made contact with the guest, and advised of rules and regulation.	NO	
7/7/2017	16:25	4:25 PM	424	816	N Calle Quetzal	They are playing loud music in the backyard.	Victor Yepello / Greg Stretch	VRCD	16:35	Per officer no citation was issued, being occupied by the owner's for the weekend.	YES	
7/7/2017	17:48	5:48 PM	425	2453	Avenida Caballeros	There is very loud music and screaming.	N/A	VRCD	18:05	Not a vacation rental; may be bank owned.	N/A	
7/7/2017	19:49	7:49 PM	426	1132	Marion Way	I want to complain about their loud music and loud talking. They aren't allowed to have music at all.	Vacation Palm Springs	VRCD	20:05	Owner occupied this weekend. Advised of the rules, no violation found	NO	
7/7/2017	20:11	8:11 PM	427	N/A	N/A	On call officer checking in	N/A	N/A	N/A	N/A	N/A	
7/7/2017	23:07	11:07 PM	428	1083	S Calle Rolph	There is yelling and screaming coming from this house. It is very loud.	Natural Retreats	VRCD	23:20	On arrival, heard music at property line. Renter refused to give identification. Property owner responded. Identification will be emailed on Monday and citation will be issued then.	NO	Citation Pending - Music at the property line - A5059
7/7/2017	23:08	11:08 PM	429	2650	Vicentia	I called last night about this. Now there are 2-3 cars parked outside and I think they may have set off a firework. They are being loud.	N/A	VRCD	0:25	Made contact with the renter, refused to provide ID, contacted police, they responded and obtained ID, issued a citation for music. We will follow up since it is a unregistered rental.	NO	Citation Issued - Music the at the property line - A5157
7/8/2017	23:48	11:48 PM	430	N/A	N/A	On call officer checking in	N/A	N/A	N/A	On call officer checking in	N/A	
7/8/2017	1:14	1:14 AM	431	N/A	N/A	On-Call Officer checking in	N/A	N/A	N/A	N/A	N/A	
7/8/2017	8:27	8:27 AM	432	N/A	N/A	I called last night about a rental, caller relayed to contact VRCD Office.	N/A	N/A	N/A	N/A	N/A	
7/8/2017	9:56	9:56 AM	433	665	Camino Norte	At the address, there is a new white Lexus that doesn't even have tags yet, hanging half way out into the road off driveway. Far to many cars in lot.	Scott Fields/Angie Velasco	VRCD	10:25	Upon arrival there were 5 cars; this is a 6 bedroom home. One of the cars was moved so it is not blocking the street. No citation was given but VRCD to review bedroom count.	NO	
7/8/2017	10:46	10:46 AM	434	N/A	N/A	On-Call Officer checking in	N/A	N/A	N/A	N/A	N/A	
7/8/2017	13:19	1:19 PM	435	603	S El Cielo	They are playing very loud music.	Kristina Voelk / Rob Johns	VRCD	13:35	Music was observed to be coming from inside house. The side door was opened to access the pool which was allowing the amplified music to cross property lines.	NO	Citation Issued - Music the at the property line - A5102
7/8/2017	13:26	1:26 PM	436	604	S El Cielo	They are playing very loud music.	see above	VRCD	13:35	See call #345 for resolution		
7/8/2017	14:37	2:37 PM	437	1132	Marion Way	There has been loud music playing since last night and if you would like, you may come here to hear it	Vacation Palm Springs	VRCD	14:55	Owner Occupied. No violation.	YES	
7/8/2017	14:51	2:51 PM	438	N/A	N/A	On-Call Officer checking in	N/A	N/A	N/A	N/A	N/A	
7/8/2017	15:12	3:12 PM	439	N/A	N/A	On-Call Officer checking in	N/A	N/A	N/A	N/A	N/A	
7/8/2017	17:58	5:58 PM	440	2602	N McCarn Road	There is loud music being played at this rental. This also occurred last weekend.	Linda Wilkinson/Tavo Murquez	VRCD	18:10	Audible music was heard at property line, citation was issued. Guest argued, informed the property owner of the occupants action and verbal comments.	NO	Citation Issued - Music the at the property line - A5155
7/8/2017	18:23	6:23 PM	441	N/A	N/A	Hang up	N/A	N/A	N/A	N/A		

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7/8/2017	18:41	6:41 PM	442	2292	Bellamy Rd	There was music playing outside at this location, but not now. (caller will back if nuisance reoccurs)	N/A	N/A	N/A	N/A	N/A	
7/8/2017	18:45	6:45 PM	443	515	N Calle Marcus	Playing extremely loud music all day and it is still on-going.	Vacation Palm Springs	VRCD	18:57	From our vehicle in front of the property we could hear music at the front of the property. The music was coming from the pool area in the rear yard. I let her know we had received a noise complaint and that the music playing outside was a violation; wrote citation. Tried to explain the rules she walked away.	NO	Citation Issued - Music the at the property line - A5156
7/8/2017	19:05	7:05 PM	444	N/A	N/A	On-Call Officer checking in	N/A	N/A	N/A	N/A	NO	
7/8/2017	19:12	7:12 PM	445	3390	E Circulo San Sorrento	They are screaming and shouting, and have loud music playing. There is about 9 cars there and seems like more keep showing up.	Lousine Melkonian / Ana Pogolian	VRCD/Police	19:25	Music heard on arrival and cars exceeded limit.Tenants refused to give information. Police dispatched to the location. Obtained ID, and a citation issued for both music and parking violation. Owner being cited as well for failure to respond in 30 minutes to the request of Code Compliance Officer.	NO	Citation issued - Music at the property line, excessive parking - A5058
7/8/2017	20:14	8:14 PM	446	N/A	N/A	Hang up	N/A	N/A	N/A	N/A		
7/8/2017	20:23	8:23 PM	447	603	S El Cielo	There is loud music playing but not as loud as earlier today when they were cited.	Kristina Voelk / Rob Johnsin	VRCD	20:40	A citation has been given to the occupants and property manager arrived to the property and is on site for eviction. This is second citation today for the guests.	NO	Citation Issued - Music the at the property line - A5156
7/8/2017	20:54	8:54 PM	448	N/A	N/A	On-Call Officer checking in	N/A	N/A	N/A	N/A	N/A	
7/8/2017	20:59	8:59 PM	449	N/A	N/A	Will Call back	N/A	N/A	N/A	N/A	N/A	
7/8/2017	23:04	11:04 PM	450	3690	E Avenida Fey Norte	Loud music and voices, 2nd night in a row and did not complain first night but I have to work in the morning.	Palm Springs Rental Agency	VRCD	23:20	I arrived at the property with other officer on duty. From the street we cold hear music when we arrived. I exited the vehicle and prepared a citation. A neighbor came over and thanked us for responding so quickly. I completed the citation and explained the violation section, penalty and that the information on how to pay and request a hearing were on the citation.	NO	Citation Issued - Music the at the property line - A5158
7/8/2017	23:17	11:17 PM	451	3690	E Avenida Fey Norte	They have been playing loud music for the second night in a row.	Palm Springs Rental Agency	VRCD	23:20	See call #451 for resolution	NO	
7/9/2017	15:12	3:12 PM	452	N/A	N/A	Caller given VRCD office number to call due to the nuisance not currently active.	N/A	N/A	N/A	N/A	N/A	
7/9/2017	15:16	3:16 PM	453	N/A	N/A	On-Call Officer checking in	N/A	N/A	N/A	N/A	N/A	
7/9/2017	21:45	9:45 PM	454	377	Cabrillo Road	Loud music and screaming still going on at this property. Sounds like a party is going on.	Private Villa Mgmnt-Ginny	VRCD	21:55	The home is owner occupied. I did advise home owners of noise complaint	YES	