

WEEK #26 6-26-17 TO 7-2-17

DATE	MT	CALL IN TIME	CALL #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED* ^(see below)
6/26/2017	16:12	4:12 PM	321	N/A	N/A	Wrong Number	N/A	N/A	N/A	Wrong Number	N/A	
6/26/2017	17:58	5:58 PM	322	1133	E Via Escuela	My neighbors are yelling, and the radio is really loud.	Josh Atchley	US Security	18:42	Upon arrival meter reading was 50. I could hear outside music playing. Issued a citation #A7416. Gave rules and regulations. Renter age 23 yrs.	NO	Citation issued to guest (A7416) - Music at at property line. Citation issued to owner (A5150)-renting under allowed Resp Person age 25.
6/26/2017	19:30	7:30 PM	323	511	E Sierra Way	There are people on the golf course. There are kids all over the green. They are not supposed to be there at all. Please call.	Turnkey Rentals	US Security	19:46	The tenants were not violating any rules. I did however remind them of the rules.	NO	
6/27/2017	18:53	6:53 PM	324	587	W Santa Catalina Road	Their trashcan is overflowing. The trash has fallen out onto the street.	Marvin Melgar	US Security	19:08	There were four trash cans in the street with lids open trash blowing. Will be issuing Citation to property owner. A5009 No one at property.	NO	Citation issued - Trash visible from public view - A5009.
6/27/2017	19:27	7:27 PM	325	N/A	N/A	Hang Up	N/A	N/A	N/A	Hang Up	N/A	
6/28/2017	13:40	1:40 PM	326	1349	Yermo Drive South	New neighbor, I believe they do not have a permit. Seen 10 different cars there. We do not allow less than 30 day rentals.	N/A	VRCD	N/A	VRCD to investigate, not a current occurring violation	N/A	
6/29/2017	17:16	5:16 PM	327	2172	George Drive	Palm Tree has not been trimmed, also their hedge. Their gardener leaves half the trimmings on my property.	Craig Bishop	Code Enforcement	17:46	VRCD contacted the reporting party and advised to contact the property manager.	N/A	
6/29/2017	20:37	8:37 PM	328	1081	E La Jolla Road	Loud talking and loud music.	Turnkey Rentals	US Security	20:52	Upon arrival, there was no music. There was talking, but it was not picked up by the meter. I made contact with the guest and advised of the complaint.	NO	
6/29/2017	21:13	9:13 PM	329	719	Ventana Ridge	I received a notice stating that I may be subject to \$5,000 charge if my dog sitter is staying in my home while I'm out.	N/A	US Security	21:28	Message will be relayed to VRCD. Not an active VR complaint.	N/A	
6/30/2017	18:59	6:59 PM	330	2602	N McCarn Road	This home is playing loud music.	Linda Wilkinson/Tavo Murquez	US Security	19:31	Meter reading 40.4. No music heard upon arrival. Warning given and rules and regulationS provided.	NO	
6/30/2017	19:29	7:29 PM	331	522	N Calle Marcus	There is a party going on at the house. I need to wake up early and the music is very loud.	Michael McKendree	US Security	19:34	Music heard at the property line on the street side. Renter refused citation, ticket # 7418 will forward citation to the rental company, reviewed rules and regulations.	NO	Citation issued for Music - A7418
6/30/2017	23:09	11:09 PM	332	10	Warm Sands Place	Kids yelling, jumping and splashing in the pool.	Carol & John Curry	US Security	23:20	Heard no outside noise. Meter was at 40 decimals. Made contact with renter and gave them a verbal warning.	NO	
6/30/2017	23:24	11:24 PM	333	405	Burton Way	This address has loud music playing and yelling in and around the pool.	McLean	US Security	23:43	No outside music. Gave verbal warning. Determined that noise outside was below acceptable limits.	NO	
7/1/2017	0:34	12:34 AM	334	299	E Ocotillo Ave	No music, but out near pool being very loud for hours.	McLean	US Security	1:08	Noise below limit at 38.3, were cited for too many cars, ticket A7420. 6 cars at a 3 bedroom. I reviewed rules and regulations with the guests.	NO	Citation Issued for Parking Violation - A7420
7/1/2017	0:57	12:57 AM	335	1588	S Cerritos Drive	Music and loud speaking.	Scott Fields/Craig Bernardi	US Security	1:15	They are new property owners. Owners are moving in. The property has been purchased.	YES	
7/1/2017	12:34	12:34 PM	336	2230	N Indian Canyon, Unit D	I am calling to make a complaint about all the kids that are being loud at this address. They are not supposed to be there.	N/A	See call #339	N/A	See call #339	N/A	
7/1/2017	12:42	12:42 PM	337	2230	N Indian Canyon, Unit D	Every weekend this property is rented out and very noisy. The people are up all the time screaming.	N/A	See call #339	N/A	See call #339	N/A	
7/1/2017	12:46	12:46 PM	338	815	N Calle Quetzal	There is extreme noise loud music and someone on a mic etc.	Matt McConnell/Gunnar Bredek	Code Enforcement	13:54	There was outdoor music and they refused ticket. Recommending citation from VRCD office.	NO	Citation Issued for Music A5008

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7/1/2017	13:26	1:26 PM	339	2230	N Indian Canyon, Unit D	In unit E there are people constantly going back and forth, and being loud. In unit D, people going in that are not permitted.	N/A	See call #339	N/A	This unit is not a vacation rental property. Owner's family at the property.	N/A	
7/1/2017	13:37	1:37 PM	340	1086	E Marshall Way	There are people screaming and really loud music.	Vacation Palm Springs	Code Enforcement	14:05	Complaining party called back and withdrew the complaint due noise stopping. Contacted property manager who advised they will visit the location.	NO	
7/1/2017	14:20	2:20 PM	341	2102	N Berne	There is outdoor amplified music.	ACME	Code Enforcement	14:55	Walked to the sides of property and still did not hear a violation. Advised her of the complaint and that music was not allowed at all.	NO	
7/1/2017	14:33	2:33 PM	342	N/A	N/A	Code Compliance Officer system test	N/A	N/A	N/A	N/A	N/A	
7/1/2017	15:33	3:33 PM	343	2864	E Valencia Road	A party with noise.	Billy Dortch/Jeff Schnell	Code Enforcement	16:04	There was no citation issued, no music when we arrived and issued a verbal warning that a complaint was filed.	NO	
7/1/2017	16:15	4:15 PM	344	299	Ocotillo Avenue	Wrong Number	N/A	N/A	N/A	N/A	NO	
7/1/2017	16:39	4:39 PM	345	N/A	N/A	Caller will call back, no info given	N/A	N/A	N/A	Caller will call back	NO	
7/1/2017	17:18	5:18 PM	346	809	Alexander Way	There is loud music coming from the house now.	Angela Inda/Giovanna Baraone	US Security	17:32	Could hear music from the street Issued citation #A7421 for outside music; advised of rules and regulations and wished a good weekend.	NO	Citation issued for Music - A7421
7/1/2017	17:22	5:22 PM	347	2135	Jacques Drive	There is loud noise coming from the house.	Vacation Palm Springs	US Security	17:47	Upon arrival, there was no music playing; issued a warning on the noise level(49.7 decibel) and advised of rules and regulations; wished them a good weekend.	NO	
7/1/2017	17:28	5:28 PM	348	275	W Camino Buena Vista	There is loud music and yelling/screaming from pool area of property.		US Security	18:14	Upon arrival, the police advised the situation had already been taken care of. Police gave verbal warning	NO	
7/1/2017	19:14	7:14 PM	349	2280	E Francis Drive	Loud music playing by the pool.	Vacation Palm Springs	US Security	19:40	I heard children playing in the pool from the side gate. Made contact with responsible party. Provided Good Neighbor Brochure and discussed noise limits. No violation, informed renter and cleared from location.	NO	
7/1/2017	19:31	7:31 PM	350	1575	S Via Salida	They turned the music on to full blast, they have screaming kids.	Kimberly Hertel/Lynne Toles	US Security	19:45	Arrived on scene. Meter reading was at 41.2. Gave them a verbal warning and advised them of rules and regulations on rental homes.	NO	
7/1/2017	19:30	7:30 PM	351	N/A	N/A	Somone just called US Security. Asking what their instructions were and hung up	N/A	N/A	N/A	Caller hung up	N/A	
7/1/2017	21:10	9:10 PM	352	2350	E Via Escuela	They are setting off very loud and very large fireworks. Some already landed on a neighbors roof. Someone already called PD	McLean	US Security	N/A	Per US Security officer, relayed to PD: they had units enroute already.	N/A	
7/1/2017	22:21	10:21 PM	353	303	W Baristo Road	There is noise, music. You can hear it 4 houses away.	Vacation Palm Springs	US Security	22:31	Reading 46.0, gave citation A7422 for excessive noise. No music on arrival. Reviewed rules and regs and wished him a good weekend.	NO	Citation Issued for Noise - A7422
7/1/2017	22:26	10:26 PM	354	811	E Chia Road	A lot of people screaming loudly.	Vacation Palm Springs	US Security	23:06	When I arrived everyone was inside. I gave a verbal warning and reviewed rules and regs.	NO	
7/1/2017	23:00	11:00 PM	355	N/A	Arroyo Vista	Hang Up	N/A	N/A	N/A	Hang Up	N/A	
7/2/2017	0:10	12:10 AM	356	68745	Tachevah Dr	There is loud music and singing coming from this address, possible party.	N/A	Police Department	N/A	No action taken, property located in Cathedral City.	N/A	
7/2/2017	1:30	1:30 AM	357	646	S Bedford Drive	The neighbors are yelling and being loud at this address. I asked them to keep it down and they started cussing at me.	Vacation Palm Springs	US Security	1:53	Meter reading was at 38.8 when I arrived. Made contact with renters gave verbal warning and advised of noise laws and regulations on vacation rentals.	NO	
7/2/2017	5:02	5:02 AM	358	2519	N Aurora Dr	They are out by the pool making excessive noise and playing music. They started at 4am. I believe they rent this house out.	N/A	Police Department	5:15	Not a valid address, Police sending a patrol car to the area.	N/A	
7/2/2017	9:14	9:14 AM	359	N/A	N/A	Hang up	N/A	N/A	N/A	Hang up	NO	

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7/2/2017	9:36	9:36 AM	361	475	N Orchid Tree Lane	There is loud screaming in the pool area adjacent to my backyard. You hear parents and children really loud.	Zora/Galina Loginova	US Security	10:26	Made contact and they will try and keep it down. They stated kids were just getting out of the pool at the time.	NO	
7/2/2017	9:33	9:33 AM	362	N/A	N/A	Will call back on Monday with more information	N/A	US Security	N/A	N/A	NO	
7/2/2017	9:15	9:15 AM	363	2102	N Berne	There are six cars for a four bedroom house. The home is over-occupied. This is a nuisance.	ACME	US Security	9:53	Not over-occupied. Allotted amount of cars. 3 cars present.	NO	
7/2/2017	18:09	6:09 PM	364	1522	Inca Circle	There are a lot of people at this house. They are being very loud. Also, they have about 4 cars parked on the street.	Doug Mottram	US Security	18:36	On arrival heard music from my vehicle. Only 1 car in the driveway and 2 others on the street. Advised of the rules and regulation.	NO	Citation issued for music - A5151
7/2/2017	18:13	6:13 PM	365	1221	S Paseo de Marcia	This is a 3 bedroom house. There are 8 cars there. Will you please check on it.	ACME	US Security	18:55	There was 6 cars in the driveway and a citation was issued.	NO	Citation issued - number of cars limit exceeded A5101
7/2/2017	18:15	6:15 PM	366	1112	S San Joaquin Drive	They have loud music, are screaming and yelling and they are jumping off of the roof into the pool.	Rick Jeffs	US Security	19:01	Issued citation for music. Ticket number: A7423.	NO	Citation issued for music - A7423
7/2/2017	18:36	6:36 PM	367	N/A	N/A	Hang Up	N/A	N/A	N/A	Hang Up	N/A	
7/2/2017	19:13	7:13 PM	368	2120	N Junipero Ave	There is loud music coming from the property.	Chris Cline/Jaime Kowal	Police Department	19:44	No music heard at the location, tenant was advised in reference to the complaint.	NO	
7/2/2017	19:30	7:30 PM	369	1201	Sagebrush Rd	Not a nuisance, will call back with more information.	Vacation Palm Springs	N/A	N/A	N/A	N/A	
7/2/2017	20:38	8:38 PM	370	2370	S Alhambra Drive	There's amplified music.	Palm Springs Rental Agency	US Security	21:01	Resident was given a verbal warning; no music found upon arrival.	NO	
7/2/2017	22:50	10:50 PM	371	2405	S Brentwood Drive	There's loud music and voices next door.	Matt McConnell/Gunnar Bredek	US Security	23:00	Cited the residence due to music at the property line. Spoke with the owner of the home and advised them of the citation.	NO	Citation issued - Music at property line A5152
7/2/2017	23:08	11:08 PM	372	2980	E Plaimor Ave	There is really loud music. Please call.	Gordon Elkins	US Security	23:37	The property owner is at his house. There was no noise.	YES	
7/2/2017	23:53	11:53 PM	373	603	S El Cielo	There is a party out there and people screaming. It is too loud.	Kristina Voelk/Rob Johnson	US Security	0:08	Music is coming from Cannon St which is not a rental. No one is in the backyard at the reported property. It is all quiet there. Guests appear to be asleep. No lights.	NO	

Please note the column Owner Occupied. This situation has been a source of confusion in the past. To clarify, when a home is being Owner Occupied and having a gathering that creates a nuisance, it is not handled as a Vacation Rental complaint since it is not considered a guest stay.

The PSPD is responsible for Owner Occupied matters.
Citation issued column - "Citation Pending" means a violation occurred, a citation will be issued, but may not have