

## WEEK #24 6-12-17 TO 6-18-17

DATE	MT	CALL IN TIME	CALL #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED* <small>(see below)</small>
6/19/2017	10:44:47	10:44 AM	297	55	Portola Street	Live offsite and rent places out: 23 & 29 Pueblo Vista Drive 61 Portola Drive. I also have additional data.	Not a Vacation Rental	N/A	N/A	Lead to VRCD for investigation	N/A	
6/20/2017	5:50:06	5:50 AM	298	879	N Via Monte Vista	They have trash outside of the home and exposed, outside of the bins.	Scott Fields/Craig Bernardi	Code Enforcement	9:58	Found trash cans semi visible behind a bush on the side. Advised the management company to keep completely hidden. Management complied with the request.	NO	
6/20/2017	20:46:00	8:46 PM	299	634	S Bedford Drive	Loud music on a work night.	ACME House Company	US Security	20:59	Noise was under the decibel meter, I gave them a verbal warning to keep it down.	NO	
6/20/2017	21:41:38	9:41 PM	300	1133	E Via Escuela	This is the 3rd time this has happened. Don't they get only 3 warnings and they are gone? They are being very loud by the pool.	Vacation Palm Springs	US Security	21:55	There was no loud noise or music coming from the property according to the reading. No citation given.	NO	
6/21/2017	11:41:22	11:41 AM	301	405	Burton Way	There is a vacation home behind mine. They trimmed my tree and dumped the trash in my backyard. Please call.	McLean Company	Code Enforcement	12:15	Code Compliance agent spoke with reporting party; property management is going to meet with gardeners to have trimmings removed.	NO	
6/22/2017	11:39:53	11:39 AM	302	1133	Pasatiempo	They are playing loud music.	Vacation Palm Springs	Code Enforcement	11:50	Code officer heard music at the property line. Witnessed the music for 5 minutes continuously. Made contact with the guest, and issued a citation for music.	NO	Citation #A5051 to guest - Music at the property line
6/22/2017	14:34:39	2:34 PM	303	1133	Pasatiempo	Calling from the office of Palm Springs Vacation Rentals, and I need to speak directly to code enforcement. Please call me.	Vacation Palm Springs	Code Enforcement	14:40	Agent following up regarding the call above and citation.	NO	
6/22/2017	19:22:27	7:22 PM	304	2828	Sunnyview Drive	There is a loud party and screaming going on.	Joseph Femenella/ Theresa Femenella	US Security	19:44	Renters not loud upon arrival. I did advise of noise law.	NO	
6/23/2017	19:38:27	7:38 PM	305	N/A	N/A	Hang Up	N/A	N/A	N/A	N/A	N/A	
6/23/2017	19:44:43	7:44 PM	306	2102	N Berne	Loud outdoor music, please make it stop!	ACME House Company	US Security	19:58	Went by property, no loud music.	NO	
6/23/2017	20:21:59	8:21 PM	307	N/A	N/A	Hang Up	N/A	N/A	N/A	N/A	N/A	
6/24/2017	3:21:15	3:21 AM	308	1448	E Adobe Way	Extremely loud, music and shouting. I can hear them from my room at the other end of my house.	Sandra Graves	Police	4:42	All quiet upon arrival.	NO	
6/24/2017	15:31:12	3:31 PM	309	227	E Palo Verde Ave	I am calling to advise that there are at least 6 cars parked at this location.	Ramon Bautista/Nelson Cooley	Code Enforcement	15:35	There was no over parking. They were fine. Owner in the home.	YES	
6/24/2017	16:30:14	4:30 PM	310	1525	E Sunny Dunes	There is a loud party next door with music and loud talking.	Turnkey Rentals	Code Enforcement	17:33	There was no music playing when I arrived. I advised the calling party to call back Hotline if the music started again.	NO	
6/24/2017	21:08:03	9:08 PM	311	1448	E Adobe Way	There is yelling and screaming in the back yard. I can hear them with my TV on, please assist.	Sandra Graves	US Security	21:21	Decibel meter was 39. I gave a verbal warning and advised of the rules.	NO	
6/24/2017	22:58:24	10:58 PM	312	2030	S Acacia Rd	I am calling to report a noise complaint from this address. The music is too loud.	Palm Springs Getaways	US Security	23:18	Music heard at the property line. Issued ticket # A7414. Made contract with the renters and advised them of rules and gave them a copy of the citation.	NO	Citation #7414 to guest - Music at the property line
6/25/2017	1:07:22	1:07 AM	313	650	S Grenfall Road	Loud music and voices and a ton of cars parked out front	Peter Tienken	US Security	1:21	Music at the property line. Issued citation for outside music, ticket # A7415. Made contract.	NO	Citation #A7415 to guest - Music at the property line
6/25/2017	14:00:40	2:00 PM	314	980	N Biskra Rd	There are a lot of people at this property being loud and obnoxious.	Richard Hayden	US Security	14:21	I spoke with the renters and issued a verbal warning, advised of the noise laws in Palm Springs. Noise reading 43.8 below allowed limit.	NO	
6/25/2017	14:25:32	2:25 PM	315	444	E Valmonte Norte	They have a car blocking my driveway. Also the owners rent the house out every week. I know it's more than allotted.	Jim Murphy / Hal Keasler	US Security	14:48	Went to property, there was no car blocking the driveway. Noise level was way below the parameters. Gave verbal warning.	NO	
6/25/2017	15:20:57	3:20 PM	316	N/A	N/A	System Test	N/A	N/A	N/A	N/A	N/A	

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6/25/2017	16:55:54	4:55 PM	317	1448	E Adobe Way	The rental house behind me are being extremely loud, kids in the pool screaming and yelling.	Sandra Graves	US Security	17:39	Meter reading was 46.2 Advised renters of rules and let them know to keep the noise down. They were accommodating.	NO	
6/25/2017	22:33:48	10:33 PM	318	N/A	N/A	Wrong Number	N/A	N/A	N/A	N/A	NO	
6/25/2017	21:51:40	9:51 PM	319	3250	Sand Spring	It sounds like 3-4 kids are yelling and screaming in the pool. We are trying to sleep.	Mariana/Alex	US Security	22:35	Noise level was below acceptable units upon arrival. I gave them a warning and advised of rules.	NO	
6/25/2017	22:50:28	10:50 PM	320	495	Burton Way	The tenants at this location are being very loud.	Nobile Ventures	US Security	0:01	Not being rented out at 495 N Burton Way. There is construction going on next door. Called caller back he said it was on orchid. Noise is gone now from the construction site	NO	

Please note the column Owner Occupied. This situation has been a source of confusion in the past. To clarify, when a home is being Owner Occupied and having a gathering that creates a nuisance, it is not handled as a Vacation Rental complaint since it is not considered a guest stay.

The PSPD is responsible for Owner Occupied matters.

Citation issued column - "Citation Pending" means a violation occurred, a citation will be issued, but may not have been issued at the time of report.