

WEEK #22 5-29-17 TO 6-4-17

DATE	MT	CALL IN TIME	CALL #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED* <small>(see below)</small>
5/29/2017	0:49	12:49 AM	195	2061	E Paseo Gracia	The people at the location above our talking loudly in their backyard and it is very late. Please tell them to keep it down.	Vacation Palm Springs	US Security	1:28	No outside music and noise meter level was at 36.3 . Made contact with renters and advised of noise laws and regs.	NO	
5/29/2017	1:00	1:00 AM	196	2120	N Junipero	The people at this location are playing their music very loudly. Please tell them to keep it down.	Chris Cline/Jaime Kowal	Police Department	1:34	Advised and music turned off.	NO	
5/29/2017	13:23	1:23 PM	197	401	W Baristo	I wanted to report this property. They are performing yard work and making lots of noise on a holiday.	Ron Sinacola/Bryan Schoop	Police Department	13:50	Gone on arrival.	NO	
5/29/2017	21:41	9:41 PM	198	2305	E Bellamy	The neighbors behind me have been playing their music very loudly all night. Please call back.	Ed Horowitz/Vic Yepello	US Security	22:02	Upon arrival, no music and noise level was 41. Made contact with renters and advised of laws and regs.	NO	
5/30/2017	4:52	4:52 AM	199	1089	E Olive Way	There is an RV out front of this vacation home and the renters have the power connected to it. They are using it for extra space.	Gail Smith/Doug Kenzy	Code Compliance		Code Compliance contacted Police Department for service call.	N/A	
5/30/2017	4:53	4:53 AM	7988	1089	E Olive Way	See above	See above	See above	See above	see above	N/A	
5/30/2017	12:04	12:04 PM	200	N/A	N/A	Test call by Hotline	N/A	N/A	N/A	N/A	N/A	
5/30/2017	N/A	N/A	201	N/A	N/A	Account test/update calls	N/A	N/A	N/A	N/A		
5/31/2017	N/A	N/A	202	N/A	N/A	Account test/update calls	N/A	N/A	N/A	N/A		
6/1/2017	14:49	2:49 PM	203	815	N Calle Quetzal	There is really loud music. Please call.	Matt McConnell/Gunnar Bredek	Code Enforcement	15:58	When I arrived, went to caller's yard and could hear music. Make contact with renters who said they had been told music was ok; contract said bring own speakers and music had to be at a reasonable level. Refused citation. Recommend VRCD issue citation to guest for music.	NO	Citation pending to guest for music from VRCD.
6/1/2017	16:22	4:22 PM	204	2510	White Water Club Dr, Unit B	They are renting out the property here illegally. They have not been approved by the HOA to rent this property.	N/A	VRCD will investigate.	N/A	N/A	N/A	
6/2/2017	13:47	1:47 PM	205	1448	E Adobe	RV parked in driveway or side of road.	Sandra Graves	Code Enforcement	N/A	VCRD gave courtesy call to local contact to advise.	N/A	
6/2/2017	13:55	1:55 PM	206	1448	E Adobe	My neighbor's palm trees are coming into my back yard and has not been trimmed for over 2 years.	Sandra Graves	Code Enforcement	N/A	Code gave courtesy call to local contact to advise.	N/A	
6/2/2017	15:59	3:59 PM	207	962	E Parocela	They are being really loud and playing music.	Grant Le Valley/Fred Ross	Code Enforcement	16:45	On arrival, heard music from out on street. Knocked and told guest I needed to issue a ticket. Said it was a bachelorette party for her sister and asked for a warning; she said renter was not there. I told her her we do not give warnings and a ticket would be in the mail. I advised contact by phone. Recommend VRCD issue citation to guest for music.	NO	Citation pending to guest for music from VRCD.
6/2/2017	18:09	6:09 PM	208	1260	E San Jacinto	There is loud music.	Palm Springs Rental Agency	US Security	18:40	Officer went over,no music was playing,just talking. Measured noise level at 42.9 and they're allowed 45. Informed to keep noise down & no loud music.	NO	
6/2/2017	18:25	6:25 PM	209	1260	E San Jacinto	The house is playing very loud music/people screaming and violating the rules.	Palm Springs Rental Agency	US Security	18:40	see above	NO	
6/2/2017	19:17	7:17 PM	210	10	Warm Sands	There is loud music playing.	Carol & John Curry	US Security	19:30	41.9 noise meter reading. Made contact with renters and advised of noise laws and regs.	NO	
6/3/2017	1:23	1:23 AM	211	2889	Davis Way	Loud party. Not a Vacation Rental.	N/A	N/A	N/A	VRCD will investigate.	N/A	

DATE	MT	CALL IN TIME	CALL #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED* <small>(see below)</small>
6/3/2017	1:35	1:35 AM	212	465	Juanita Dr	Loud party, lots of people talking loudly.	Maryline Goureau/Rick Boen	US Security	1:58	Noise level at 36.0 I made contact with renter and advised of noise complaint and reviewed rules and regs.	NO	
6/3/2017	12:28	12:28 PM	213	2875	E Wyman	Not a Vacation Rental	N/A	N/A	N/A	VRCD will investigate.	N/A	
6/3/2017	14:09	2:09 PM	214	2257	N Carillo	There's too much noise coming from this property, they are playing music outside. Please send security.	365 Vacation Rentals	Code Enforcement	14:45	On arrival, no noise or music; contacted guests and advised of the call. They said they would be sure to keep music off.	NO	
6/3/2017	14:38	2:38 PM	215	547	N Calle Rolph	Music is blaring very loudly again. This problem keeps happening every weekend. I am extremely upset.	Turnkey Rentals	Code Enforcement	15:10	On arrival and while there, heard music at times very loud. Could not make contact with guests; gate property has a locked metal gate across front, neighbor invited me to yard to hear noise.Recommending VRCD issue citation to guest for music. Called contact and advised of citation.	NO	Citation pending to guest for music from VRCD.
6/3/2017	N/A	N/A	216	N/A	N/A	Account test/update calls	N/A	N/A	N/A	N/A		
6/3/2017	16:13	4:13 PM	217	703	N Calle Rolph	I have another issue that I need to speak to you about this property. I would also like the follow up call I requested.	Vacation Palm Springs	US Security	16:30	There is no car in the driveway and there is no noise coming from the property.	NO	
6/3/2017	16:46	4:46 PM	218	252	N Sunset Way	I want to place a noise complaint, they are disturbing us inside the house.	Gregg Long	Code Enforcement	17:25	Went to location; no noise and no music. Knocked on door but no answer.	NO	
6/3/2017	16:49	4:49 PM	219	526	S. Camino Real	There is really loud music coming from this address, and a ton of cars taking up both sides of the street. Not a Vacation Rental.	N/A	N/A	N/A	VRCD investigated; this is a hotel property.	N/A	
6/3/2017	17:13	5:13 PM	220	815	N Calle Quetzal	They are screaming and yelling and shouting profanities. They are just very loud.	Matt McConnell/Gunnar Bredek	US Security	18:30	The noise meter read 42.9 it is allowed to go to 50 at that time of day. He was given a verbal warning and stated that he will keep the noise down.	NO	
6/3/2017	17:20	5:20 PM	221	N/A	N/A	No information from caller.	N/A	N/A	N/A	N/A	N/A	
6/3/2017	21:32	9:32 PM	222	1133	E Via Escuela	They are very loud, yelling and screaming and now they are yelling at my roommate over the fence.	Josh Atchley	US Security	22:05	The meter was at 42.5 spoke w/ renter. Advised of noise complain. Ask to keep level down. Advised of rules and regulations.	NO	
6/3/2017	22:32	10:32 PM	223	1127	Mesquite	Screaming, swearing and making noise in the pool. No music though and has been hours.	Michael Sims/Brett Allison	US Security	23:26	Meter read 39.8, made contact with renter, advised they were too loud, renters agreed to go inside for the evening.	NO	
6/3/2017	22:46	10:46 PM	224	1011	Marshall Way	There's a loud party going on just behind my house.	Maxwell Security/Tim Brinkman	US Security	23:10	Meter read below limit at 37. Made contact with renters and advised of noise laws and regulations.	NO	
6/4/2017	6:48	6:48 AM	225	1821	Navajo Circle	There are 13 cars and there should only have 4.	Vacation Palm Springs	US Security	9:57	Arrived the property, spoke with the renter, they were in process of leaving. The cars were removed from the street.	NO	

Please note the column Owner Occupied. This situation has been a source of confusion in the past. To clarify, when a home is being Owner Occupied and having a gathering that creates a nuisance, it is not handled as a Vacation Rental complaint since it is not considered a guest stay.

The PSPD is responsible for Owner Occupied matters.

Citation issued column - "Citation Pending" means a violation occurred, a citation will be issued, but may not have been issued at the time of report.