

## WEEK #23 6-5-17 TO 6-11-17

DATE	MT	CALL IN TIME	CALL #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED* <small>(see below)</small>
6/5/2017	14:18	2:18 PM	226	611	E Simms Road	Music is being played too loud. I can feel it and hear it from inside of my house. I am not sure if it is renter or owner.	Ruben Melendez	Code Enforcement	15:11	I could not hear from the property line, but could hear it once I approached door, so I advised the occupants to turn off the music completely.	NO	
6/6/2017	N/A	N/A	227	N/A	N/A	Caller Hung up	N/A	N/A	N/A	Caller Hung up	NO	
6/6/2017	17:31	5:31 PM	228	987	E Granvia Valmonte	They have the music on so loud and their bass is coming through into my home.I even have the AC on and I can hear it. Pls go out.	Todd Hover	US Security	17:52	No music heard, only adults playing by pool.Meter reading was 44.5,they are allowed 45. I gave a verbal warning and advised of regulations and citation amounts.	NO	
6/6/2017	18:16	6:16 PM	229	Unsure	Lorena	Music started a few hours ago and is getting louder It is the house at the end of the cul de sac.	N/A	Police	17:52	Arrived, and cleared call no music found	NO	
6/7/2017	0:38	12:38 AM	230	N/A	N/A	Caller decided not to leave info	N/A	N/A	N/A	Caller hung up	NO	
6/7/2017	21:30	9:30 PM	231	1821	Navajo Circle	The neighbor's are screaming and playing loud music. The music is not that bad, but the constant screaming is every few minutes.	Vacation Palm Springs	US Security	21:50	I received a call for noise complaint at vacation rentals. I arrived at approximately 2150. I talked to the renters in regards to the complaint. the renters were compliant with rules upon my arrival.	NO	
6/9/2017	12:43	12:43 PM	232	2061	E Paseo Gracia	They have amplified music in their backyard.I would really like for them to stop conversations after 10pm outside	Vacation Palm Springs	Code Enforcement	13:15	Upon arrival found guests unloading cars. Advised them of the complaint. Did not hear any music. Gave the guests a verbal warning, and advised of the Rules and Regulations.	NO	
6/9/2017	15:02	3:02 PM	233	1660	Stonehedge	There is loud amplified outdoor music and adult screams	Travis Nolan	Code Enforcement	16:11	I heard music at the street. No answer at the door, attempted to make contact, the side gate was unlocked. Found a group of young men at the pool. Advised them of the citation and guests did not want to take the citation. Citation to be issued by VRCD.	NO	Citation Pending - Music at the property line
6/9/2017	17:16	5:16 PM	234	1335	S San Joaquin Drive	There is loud music and noise coming from the pool	Clare McTernan	US Security	17:55	I arrived at property, but there was no music playing. I spoke with residents and gave them a verbal warning, advising them that no outside music is allowed	NO	
6/10/2017	2:27	2:27 AM	235	2191	Papagayo	There are a group of people outside singing and talking loudly	Charley Beushausen / Aram Nadjarian	Police Department	3:11	Call cleared, spoke with the renters and advise of the complaint	NO	
6/10/2017	2:44	2:44 AM	236	4	Palomino	There is a loud band playing and lots of shouting. I believe this is an illegal rental property.	N/A	Not a Vacation Rental	N/A	VRCD to investigate	N/A	
6/10/2017	2:54	2:54 AM	237	N/A	N/A	They were going to call back when the office opens	N/A	N/A	N/A	N/A	N/A	
6/10/2017	N/A	N/A	238	N/A	N/A	Caller hung up	N/A	N/A	N/A	Caller hung up	NO	
6/10/2017	1:32	1:32 AM	P-1876	1100	Deepak	People loud at the property	Carlos Quintanilla	Police	2:00	PSPD issued citation, advise the party to quiet down	NO	Citation issued to the guest - PD6220
6/10/2017	9:13	9:13 AM	239	2151	East Calle Papagayo	I am calling to report that there are 6 cars parked at this location. It is a 3 bedroom.	Josh Cain / Steven Polonia	Code Enforcement	10:08	On arrival, guest said only 2 cars in driveway belonged to renters; did not know who owned the car on the street. They are allowed 3 cars.	NO	
6/10/22017	11:16	11:16 AM	PD-1894	4	Palomino	Loud music	N/A	Not a Vacation Rental	N/A	VRCD to investigate	N/A	
6/10/2017	13:48	1:48 PM	240	3330	Andreas Hills Drive	They have exterior music on in the patio area.	Scott Shepherd/Lisa	Code Enforcement	15:15	Heard music and made contact with guest who said they are friends of the owner. Referring this to VRCD since property on suspension.	NO	
6/10/2017	17:07	5:07 PM	241	N/A	N/A	Call Center error- US Security checking in	N/A	N/A	N/A	Call Center error- US Security checking in	NO	
6/10/2017	17:22	5:22 PM	242	2110	N Avenida Caballeros	There is very loud music and screaming all day.	Kelly's Homeguard	US Security	17:57	Meter reading 49.1, allowed to be at 50. High wind. Made contact and advised of rules.	NO	

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6/10/2017	17:34	5:34 PM	243	2198	Calle Conjera	The neighbor behind keeps reporting us for no reason. We are not violating anything. Please call.	N/A	VRCD	6/12/17	VRCD to investigate call volume and type of complaints.	N/A	
6/10/2017	17:50	5:50 PM	244	N/A	N/A	Caller Hung up	N/A	N/A	N/A	Caller Hung up	N/A	
6/10/2017	17:56	5:56 PM	245	1177	Vista Vespero	There are very loud kids in the pool for the last few hours.	Palm Springs Getaways	US Security	18:19	When I arrived kids were wrapped in towels, just got out of pool. Noise level was 40.1. They are allowed to be at 45 at this time of day. Advised renter of laws	NO	
6/10/2017	18:38	6:38 PM	246	1821	Navajo Circle	There is a lot of music, and loud yelling in the backyard.	Vacation Palm Springs	US Security	18:53	Went out, home was below the level at 43.9. I gave them a verbal warning.	NO	
6/10/2017	19:58	7:58 PM	247	2255	S Araby Drive	There are 10 cars in the drive way, 2 in the garage. There is also music playing and the kids are screaming.	Corp Office / Jay Castalde	US Security	20:50	When I arrived the noise meter was at 35.7, there are not 10 cars in driveway, 7 cars in driveway. (Officer did not confirm ownership of cars; VCRD communicating error to USS).	NO	
6/10/2017	21:02	9:02 PM	248	2029	E Paseo Gracia	Amplified music	Vacation Palm Springs	US Security	21:33	Meter was at 43.7, made contact with tenant and gave him a verbal warning.	NO	
6/10/2017	22:46	10:46 PM	249	1011	Marshall Way	Loud talking, yelling, laughing and screaming from this location. It has been going on all day.	Maxwell Security / Tim Brinkman	US Security	23:14	Reading 39.8, made contact with renter advised of rules and reg's and gave warning.	NO	
6/10/2017	23:23	11:23 PM	250	299	E Ocotillo Ave	They are talking around the pool and drinking, it is rather loud. I just want someone to ask if they can keep it down.	McLean Company	N/A	N/A	Caller called back to cancel. They have quieted and no longer need someone to come out.	NO	
6/10/2017	23:35	11:35 PM	251	1600	Palm Tree Drive	They are playing loud music, there are 6 cars over there and about 12 people.	Dennis Costa	US Security	12:23	Multiple violations, ticket A7411. No one would accept ticket so going to rental co. Citations: Excessive noise/outside music, parking and over occupancy. Most occupants during the time of violation left by uber.	NO	Citation issued to Guest - Over occupancy, over parking, music at property line
6/11/2017	0:07	12:07 AM	252	unknown	S Indian Trails/ Sunny Dunes	There are 20 cars parked outside of a house on the corner of Indian and Sunny Dunes. Loud music and people outside.	N/A	Police Department	15:27	No issued found upon arrival at the intersection location. No music or people visible or outside.	N/A	
6/11/2017	1:00	1:00 AM	253	2118	S Gene Autry Trail	Loud music, please ask them to be quiet.	ACME House Company	US Security	1:37	Reading 33.9, made contact with resident it was the owner, not being rented at this time.	YES	
6/11/2017	1:20	1:20 AM	254	611	E Simms Road	Loud music I can feel the bass.	Ruben Melendez	US Security	2:01	Meter reading is 38.0. Tried to make contact with occupants and no answer. It appears they are all asleep.	NO	
6/11/2017	1:58	1:58 AM	255	1335	S San Joaquin Drive	They are having a party out by their pool. It sounds like a lot of people are there. I hear laughing and talking.	Clare McTernan	US Security	2:23	When I arrived the meter reading was 34.6. I rang the doorbell, no answer. All are apparently asleep. No contact made due to no answer on the door.	NO	
6/11/2017	7:34	7:34 AM	256	3576	E Escoba Drive	This house has been partying all weekend and now it's 7am, they have restarted. I can hear the loud noise blocks away	Buy with Ty	Police Department	7:42	Advised the renter of the complaint, issued Pre-Citation #PD6957	NO	
6/11/2017	11:55	11:55 AM	257	3330	Andreas Hills Dr	This home has external music that they are trying to keep down but with all the talking and music going on, its too loud	Scott Shepherd/Lisa	Police Department	12:24	Homeowner's son in residence, ID verified. No music heard upon arrival only conversation voices.	YES	
6/11/2017	12:10	12:10 PM	258	305	W El Portal	My neighbors are playing loud music outside. There is always 5 cars parked there at night and the house is full of kids.	Turnkey Rentals	US Security	12:46	Responded to the site, let them know the limitations; did not issue citation, because they were below the legal limits. Measured 37.4 decibel.	NO	
6/11/2017	12:22	12:22 PM	259	1932	S Navajo Drive	This home has really loud music playing.	Todd Hover	US Security	15:05	Arrived late due to vehicle problem. Upon arrival 4 cars in the driveway, made contact with the renters, advised of the rules and regulation, decibel reading at 42.3.	NO	
6/11/2017	12:25	12:25 PM	260	N/A	N/A	Caller hung up	N/A	N/A	N/A	Caller hung up	N/A	

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6/11/2017	12:29	12:29 PM	261	1932	S Navajo Drive	Playing outside amplified music. Much more audible from the back of the property. This is their second offense.	Todd Hover	US Security	15:05	Palms Springs PD dispatch was called by USS who had a flat tire. Once repaired, USS arrived. Decibel reading below limit 42.3; gave verbal warning and advised of noise laws and regs.	NO	
6/11/2017	13:56	1:56 PM	262	3330	Andreas Hills Drive	There is loud, exterior music. An officer already came out earlier today and they are still doing it.	Scott Shepherd/Lisa	Police Department	15:58	No music upon arrival, Owner son inside of the home, was advised of the complaint.	NO	
6/11/2017	15:38	3:38 PM	263	N/A	N/A	Call center supervisor testing	N/A	N/A	N/A	Call center supervisor testing	N/A	
6/11/2017	20:54	8:54 PM	264	2233	E Smokewood Ave	There has been music playing at this address all day now, you can hear it all down the street.	Cindy Montero / John Montero	US Security	21:39	When I arrived the meter reading was at 42.6, they are allowed to be at 45. I gave them a verbal warning & advised them of rules & regulations.	NO	
6/11/2017	22:00	10:00 PM	265	625	S Palo Verde Ave	Music in the back outdoors.	Danny Munoz	US Security	22:30	When I arrived at property, property owner came outside and introduced himself. As he is owner the rental rules do not apply.	YES	

Please note the column Owner Occupied. This situation has been a source of confusion in the past. To clarify, when a home is being Owner Occupied and having a gathering that creates a nuisance, it is not handled as a Vacation Rental complaint since it is not considered a guest stay.

The PSPD is responsible for Owner Occupied matters.

Citation issued column - "Citation Pending" means a violation occurred, a citation will be issued, but may not have been issued at the time