

DATE	MT	CALL IN TIME	CALL #	PROPERTY ADDRESS NUMBER	ADDRESS	DESCRIPTION OF CALL	LOCAL RESPONSE CONTACT	TIME RESPONSIBLE PARTY RESOLVED	MANAGING AGENT/RESPONSIBLE PARTY ACTION	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
3/21/2017	22:34	10:34 PM	2864	N/A	N/A	Unknown address, loud talking at the place behind her. Will find the address during the daytime and call back if she needs	N/A	N/A	Incorrect address	N/A	N/A	Incorrect address	N/A	
3/22/2017	12:45	12:45 PM	2865	1599	Via Estrella	Sounds like they have a DJ in the backyard	Vacasa	12:54 PM	Spoke with the guests, guests were not aware that they cannot play music. Music off and are in compliance	VRCO/CODE	13:05	VRCO/CODE arrived at the location, made contact spoke with guests. Did not witness any music being played.	NO	
3/22/2017	18:17	6:17 PM	2866	470	E Sonora	Yelling and screaming all day long	Mark R. Judson	6:30 PM	Mark called back, said nothing is going on. All in compliance	USS	18:32	Upon arrival noise level was at 44 decibels, no violation. Knocked on the gate, no answer, left flyer on the gate. No other issues noted	NO	
3/23/2017	13:56	1:56 PM	2867	401	W Baristo Road	Loud noise, has a loud pitched machine running nonstop	Ron Sinacola / Bryan Schoop	2:02 PM	Occupants were filling up an inflatable pool raft. Occupants found in compliance	CODE	14:15	Upon arrival no noise, spoke with a tenant. She states she used a small pump for the pool raft.	NO	
3/23/2017	14:19	2:19 PM	2868	401	W Baristo Road	Loud noise, has a loud pitched machine running nonstop 2nd call	Ron Sinacola / Bryan Schoop	2:03 PM	See above resolution	CODE	N/A	See above	N/A	
3/23/2017	16:15	4:15 PM	2869	401	W Baristo Road	Loud drunk, over the top yelling in the patio pool area	Ron Sinacola / Bryan Schoop	4:37 PM	Agent at the home, tenants in the pool, not making noise, in compliance	CODE	17:15	Upon arrival heard no noise, rang the bell no answer. House was dark.	NO	
3/23/2017	21:05	9:05 PM	2870	666	Warm Sands Drive	All sorts of yelling	VPS	9:26 PM	Robert reports girls inside of the home talking, wrong address reported	USS	21:55	See below	NO	
3/23/2017	21:13	9:13 PM	2871	666	Warm Sands Drive	Loud yelling and screaming	VPS	9:26 PM	The place in back of 666 Warm Sands Drive is noisy. Robert advised the guests are in compliance.	USS	21:55	Upon arrival noise was coming from the neighbors behind the property. Property at 666, has 13 occupants, occupancy rating is 14. Renters advised of the complaints	NO	
3/23/2017	23:01	11:01 PM	2872	1951	S Araby	Loud people around the pool	N/A	N/A	Property on suspension	POLICE	0:24	All quiet, House is dark, no answer at the door, no violation at this time	N/A	
3/24/2017	14:47	2:47 PM	2873	666	Warm Sands Drive	Playing music in the backyard	VPS	3:09 PM	The tenants not there, he is driving around the back to find the correct address	CODE	15:30	Upon a arrival no activity or music. Agent reported 671 Grenfall making noise per the hotline.	N/A	
3/24/2017	15:19	3:19 PM	2874	671	S Grenfall	Loud outdoors music	VPS	3:19 PM	Found guests in violation, and is evicting them	CODE	15:30	Agent evicting guests	NO	
3/24/2017	16:16	4:16 PM	2875	1479	E San Lorenzo	Playing music outdoor at the pool, loud noise	VPS	4:17 PM	Juan went to the property, it is not their home that is making noise, home located directly across the street. His tenants are in compliance	CODE	17:00	Heard music coming from inside when at the property front door. Spoke with the guests and advised them to turn it off. They complied and were apologetic.	NO	
3/24/2017	18:18	6:18 PM	2876	470	E Sonora Road	Yelling and screaming for 6 hours	Mark R. Judson	6:34pm	Guests checked in at 2:30 pm, kids were playing in front yard not in the pool	POLICE	19:01	All quiet	NO	
3/24/2017	19:15	7:15 PM	2877	470	E Sonora Road	Screaming, yelling, music	Mark R. Judson	7:28 PM	See call #2879	USS	19:26	SEE ABOVE	NO	
3/25/2017	22:33	10:33 PM	2878	N/A	N/A	Caller called wrong number	N/A	N/A	Caller called wrong number	N/A	N/A	N/A	N/A	
3/24/2017	19:23	7:23 PM	2879	470	E Sonora	Throwing rock over the fence and loudly slamming doors	Mark R. Judson	7:28 PM	Owner contacted and response. Is calling the police, and security is going back to the home.	USS	19:50	Returned to the home per the renters request. See below.	NO	
3/24/2017	19:40	7:40 PM	2880	470	E Sonora	Throwing rocks over the fence, and loudly slamming doors	Mark R. Judson	7:28 PM	See above resolution	USS	19:50	Renters called in complaint. Advised that the neighbor from E Morongo was throwing rocks at the kids in the backyard from his property. The neighbor was sitting in front of the rental property, when renters came outside, he did a burnout in a circular motion in front of the home.	NO	
3/24/2017	20:39	8:39 PM	2881	3108	Via Escuela	Group of women, screaming and shouting	Roger Wheatley / Gabriela Castillo	9:13 PM	Roger called the tenant and found them to be in compliance, and no noise was being made.	USS	21:08	On the property, no noise from the dwelling	NO	
3/24/2017	20:53	8:53 PM	2882	470	E Sonora	Kids have been screaming for at least 6 hours now	Mark R. Judson	8:59 PM	Mark found renters to be in compliance, children were not being loud, but enjoying the pool. He advised this is harassment from the caller.	POLICE	22:23	2nd response, Mark calling regards E Morongo throwing rocks over the fence, Mark getting this info from the tenants. Made contact with renters & property manager. They advised the complaining party was bothering them by driving by the residence, shouting at them, and throwing rocks at them. Tenant aware no music allowed, and the felt that the noise was reasonable. Spoke and advised complaining party of options. Complaining party advised music was playing from the renters, he advised he will proceed with matters in civil court.	NO	
3/24/2017	20:53	8:53 PM	2883	401	Baristo	Loud music and loud adults	Ron Sinacola / Bryan Schoop	9:08 PM	Ron says there is no music at the location, people having dinner outside	USS	21:29	Upon arrival to the property, no noise coming from the dwelling.	NO	
3/24/2017	21:28	9:28 PM	2884	470	E Sonora	Kids have been screaming for at least 6 hours now	Mark R. Judson	9:26 PM	Said harassment is from caller, children in the pool	USS	21:26	Renter going to bed, no noise found	NO	
3/24/2017	22:00	10:00 PM	2885	470	E Sonora	Music coming from the address	Mark R. Judson	10:10 PM	Mark reports all people are asleep.	USS	22:49	On property, no noise coming from dwelling.	NO	
3/24/2017	22:02	10:02 PM	2886	470	E Sonora	Music coming from the address	Mark R. Judson	10:10 PM	See above resolution	USS	22:46	Police arrived spoke with the guests and the reporting party. All clear	NO	

3/24/2017	22:33	10:33 PM	2887	1991	Anna Maria	8 cars parked in the place, it accommodates 12, over-occupied	VPS	10:41 PM	Owner is at the home, and cars belong to his guests	USS	N/A	Call center error	N/A	
3/25/2017	14:20	2:20 PM	2888	10	Warm Sands	Pool party going on for several hours music and shouting	John	2:43 PM	John called, and advised he contacted the guests and told them to keep it down. They agreed, and he apologized.	CODE	14:55	Upon arrival no music or shouting, the front door was open, left a brochure.	NO	
3/25/2017	14:42	2:42 PM	2889	2100	E Park Drive	Loud outdoor music	Rebecca	2:59 PM	Mike the owner has friends staying there, and music was not loud, but has asked them to turn it off	CODE	15:15	Upon arrival no music and no noise. Knocked on the front door, no answer. Left a brochure.	YES	
3/25/2017	15:32	3:32 PM	2890	679	E Palo Verde	Screaming and yelling, party by the pool	VPS	4:00pm	No music, people at the pool, now in compliance	CODE	16:24	Upon arrival no music and no noise. Spoke with a woman, she apologies, will comply, she turned off the music was not aware	NO	
3/25/2017	15:39	3:39 PM	2891	470	E Sonora Road	Yelling and screaming in the backyard	Mark R. Judson	3:52 PM	Called tenants. No one is yelling or screaming. Said neighbor who called is chain sawing bushes and there is more noise on his side. Found tenants in compliance	CODE	16:35	Upon arrival no noise from the property line. Complaint needs to allow us on their property to ensure compliance to confirm violation	NO	
3/25/2017	18:14	6:14 PM	2892	761	E Grenfall	Sing along or cheerleading very loud	N/A	N/A	Property not a vacation Rental	POLICE	18:17	See below	NO	
3/25/2017	18:22	6:22 PM	2893	761	E Grenfall	Sing along or cheerleading very loud	N/A	N/A	Property not a vacation Rental	POLICE	18:17	PSPD reported back not a valid address	NO	
3/25/2017	22:50	10:50 PM	2894	1010	E Via Altamira	Music, yelling, shouting	Alan	11:09 PM	Alan has local manger go there. No noise at all coming from the home	USS	23:21	Upon arrival at the property, no noise can he heard coming from the dwelling, all clear.	NO	
3/26/2017	0:10	12:10 AM	2895	947	Cibola Circle	Playing basketball, yelling, screaming, can hear the ball bounce	McLean Company	N/A	McLean no longer managing the home	POLICE	2:33	Quiet upon arrival, but advised occupants of music anyway	NO	
3/26/2017	2:39	2:39 AM	2896	3108	Via Esquela	Group of women outside loud voices	Roger Wheatley / Gabriela Castillo	2:43 AM	No response from the agent	POLICE	3:00	No noise present upon arrival	NO	Citation Pending - Failure to respond
3/26/2017	2:39	2:39 AM	2897	1951	S Araby Drive	Very loud voices around the pool, woke up the caller	N/A	N/A	Property is suspended	POLICE	3:30	Found loud voices around the pool. Issued citation	NO	Citation Issued - PSPD
3/26/2017	14:40	2:40 PM	2898	201	N Michelle	Screaming kids over the top	N/A	N/A	Property not a vacation Rental	POLICE	14:58	No noise, 2 kids playing in the pool	NO	
3/26/2017	17:09	5:09 PM	2899	1374	E San Lucas	Being loud out at the pool, shouting and screaming	N/A	N/A	Property not a vacation Rental	POLICE	17:58	All quiet upon arrival	NO	
3/26/2017	17:11	5:11 PM	2900	1820	Aquanetta Dr.	Loud music, yelling and shouting	VPS	5:53 PM	Spoke with the guests, they are not in compliance	USS	18:20	Spoke with the renters, advised them of the noise complaint. The children were in the pool playing	NO	
3/26/2017	17:14	5:14 PM	2901	1599	E Via Estrella	No music, but people are on the golf course illegally	Vacasa	5:26 PM	Hotline error, corrected	USS	18:53	No noise coming from the property location. All clear	NO	
3/26/2017	17:17	5:17 PM	2902	980	Tachevah	Outdoor loud music, yelling and screaming	Marshall Watson	5:29 PM	Advised tenants torn it off, they turned it off.	USS	18:05	Spoke with the residents regarding noise complaint. All clear.	NO	
3/26/2017	18:40	6:40 PM	2903	980	Tachevah	Outdoor loud music, yelling and screaming, 2nd call	Marshall Watson	6:42 PM	Advised tenants to turn it off.	USS	18:08	Talked to renters in regards to noise complaint. All clear.	NO	
3/26/2017	18:42	6:42 PM	2904	1820	Aquanetta Dr.	Loud music, yelling and shouting	VPS	5:53 PM	The guests are now in compliance	USS	18:20	Spoke with the renters. Children in the back playing. No music	NO	
3/26/2017	20:12	8:12 PM	2905	231	W Liliana Dr	Non stop screaming and yelling all day	Rhonda Jameson	8:53 PM	Rhonda drove by family earing dinner, she checked pool area no noise	USS	20:31	No noise coming from the dwelling. All clear	NO	

Please note the column *Owner Occupied*. This situation has been a source of confusion in the past. To clarify, when a home is being Owner Occupied and having a gathering that creates a nuisance, it is not handled as a Vacation Rental complaint since it is not considered a guest stay. The PSPD is responsible for owner occupied matters.