

DATE	MT	CALL IN TIME	CALL #	PROPERTY ADDRESS NUMBER	ADDRESS	DESCRIPTION OF CALL	LOCAL RESPONSE CONTACT	TIME RESPONSIBLE PARTY RESOLVED	MANAGING AGENT/RESPONSIBLE PARTY ACTION	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
3/5/2017	0:06	12:06 AM	2799	3330	Andreas Hills Dr	Outside music and voices	N/A	N/A	Property on suspension	Police	0:26	Found occupants in the home. Issued administrative citation for music outside. VRCD reviewing.	NO	Citation issued to occupant for noise
3/5/2017	8:02	8:02 AM	2800	2250	S Alhambra Dr	10 cars parked, pool party yesterday, 4 bedroom house	Terry Parmer/Jeffery Anderson	8:03 AM	Received call on 03/04, occupants violating the contract, informed her that she can only have 8 ppl, terry will ask the guests to leave today. Terry called back - not all vehicles were his occupants	N/A	NA	Call center error; corrected	NO	
3/4/2017	22:57	10:57 PM	2801	1890	S Navajo	Calling to report it's being rented out again	N/A	N/A	Property not registered as a Vacation Rental	N/A	N/A	VRCD reviewing	NO	
3/8/2017	17:06	5:06 PM	2802	720	Camino Norte	Loud music outside	Cheryl Markovitz	5:09 PM	Went to the property, says it wasn't her tenants but across the way another house. Things are quiet with her tenants	N/A	N/A	Call center error;corrected	NO	
3/8/2017	18:20	6:20 PM	2803	3330	Andreas Hills Dr	Outside music facing the street	N/A	N/A	Property on suspension	Police	18:48	No music or talking at the location. Officer contacted occupant who stated he was the owner of the home, and said he is aware of the suspension and has advised there is zero tolerance with the residence. VRCD reviewing.	YES	
3/9/2017	15:25	3:25 PM	2804	2102	N. Berne	Outside amplified music	Acme House Company	3:39 PM	James from Acme House Company said he spoke to the guests, went over the rules with them again and they are in compliance	Code	16:20	Upon arrival did not find any music or noise coming from the location. Attempted to make contact, no answer at the door, but did leave a brochure on the door.	NO	
3/9/2017	20:04	8:04 PM	2805	665	Camino Norte	Children screaming	Scott Fields/Angie Velasco	8:17 PM	Scott could hear kids, did not think it is loud, Went with USS, took pictures, no decibel reading	USS	20:23	Arrived at the property, no noise reading on the meter, spoke with renters and notified them of noise complaint	NO	
3/9/2017	22:12	10:12 PM	2806	920	N Cerritos	Loud screaming and yelling	NA	NA	Incorrect responsible party was contacted by Hotline-error corrected	Police	22:39	Upon arrival officer did not hear any talking or screaming	NO	
3/9/2017	23:02	11:02 PM	2807	289	N Sunset	Loud music and voices	N/A	N/A	Property not registered as a a Vacation Rental	Police	23:22	Not a vacation rental, spoke with owner of the home, who was cooperative and will turn down the music	NA	
3/10/2017	16:02	4:02 PM	2808	855	High Road	Loud music all day	VPS	4:32 PM	Now in compliance, music turned off	Code	16:40	No noise or music upon arrival. Two women in front of the door. Advised them of the issue, the tenants advised that they did walk to the neighbors houses to apologize for the disturbance.	NO	
3/10/2017	16:45	4:45 PM	2809	625	S Palo Verde	Audible music outside	Ivan Arnold	4:49 PM	Left voicemail, no response from Agent	Code	17:05	Upon arrival no noise or music. Advised the tenants of the PSMC and gave him a brochure.	NO	Citation in process - Failure to respond
3/11/2017	20:22	8:22 PM	2810	797	Spencer	Screaming women and girls, assuming they are drunk	Jimmie Read	8:28 AM	Now in compliance	USS	20:28	Upon arrival noise level was at 42.7 decibels. Spoke with the guests, gave them a verbal warning, and advised of noise ordinance	NO	
3/11/2017	23:08	11:08 PM	2811	920	N Cerritos	Screaming at top of their lungs	Matt McConnell	11:19 AM	Matt spoke with the guests, will try to keep it down	USS	23:24	Upon arrival noise level was at 38.6 decibels. Made contact with the guests advised them of the noise ordinance	NO	
3/11/2017	0:43	12:43 AM	2812	1889	N Los Alamos Road	Loud voices and partying outside	Daniel Garcia	1:12 AM	Spoke with the guests, explained ordinance to the them, and they have taken it inside	USS	1:24	Upon arrival noise level was at 36 decibels. Made contact with the guests, advised them of the noise ordinance	NO	
3/11/2017	12:43	12:43 PM	2813	666	Warm Sands	Partying and yelling going on	VPS	12:56 PM	Owner occupied this week	Police	17:37	Police arrived 5:37 pm, no partying or yelling	YES	
3/11/2017	23:53	11:53 PM	POLICE	666	Warm Sands	Partying and yelling going on	N/A	N/A	Direct call to police	Police	23:43	There was no noise upon arrival. No noise at the property line, made contact, renters advised of PSMC.	YES	
3/11/2017	7:55	7:55 AM	2814	1976	N Berne	Over-occupied 8 cars	Nobile Ventures	7:55 AM	There is 7 cars, he is at the property and is evicting the guests that are not suppose to be at the property	Code	11:45	Heard people in the yard, 6 cars present. No noise or music	NO	

3/11/2017	14:23	2:23 PM	2815	855	High Road	Lots of screaming, very loud noise	VPS	2:37 PM	Just talking in the yard, now in compliance	Code	15:10	Upon arrival heard no noise or music, spoke with the tenants advised them of the ordinance, tenants apologizes and will keep it quiet	NO	
3/11/2017	14:55	2:55 PM	2816	2111	E Wayne Road	Kids on the roof	VPS	3:15 PM	Kids were on the roof, parents were not aware. Kids were advised not to go on the roof.	Code	15:45	No noise or music upon arrival. Spoke with 2 adult men on the patio. Explained why Code was there, they apologies, and advised children did not go on the roof, they threw a ball on the roof.	NO	
3/11/2017	15:33	3:33 PM	2817	953	N Avenida Palmas	He has a running generator & trash dumpster in the street, loud music	Natural Retreats	3:41 PM	Property manager advised everything is on the property and within the permit, they are in compliance with the music	Code	15:55	Event in progress with the permit, no violation	NO	
3/11/2017	16:02	4:02 PM	2818	299	E Ocotillo	Loud outdoor music	McLean Company	4:15 PM	Adrian on property, no music at the residence. Can hear it coming from another house on Morongo Street. Property in compliance.	Code	16:55	Upon arrival heard no noise or music. Spoke with the occupants, explained zero outdoor rules and they complied.	NO	
3/11/2017	17:19	5:19 PM	2819	679	E Palo Verde	Loud music outside and yelling	VPS	5:40 PM	Now in compliance, USS responded found no music at the property	USS	18:09	Spoke with renters about the complaint, no music upon arrival.	NO	
3/11/2017	6:23	6:23 AM	POLICE	334	Monterey Road	People who are renting are jumping off the roof	N/A	N/A	Direct call to police	Police	18:23	Made contact with guests. Advised of complaint. Guests will be compliant.	NO	
3/11/2017	20:37	8:37 PM	2820	10	Warm Sands	Heavy noise, backyard pool party, screaming	Carol & John Curry	8:46 PM	Carol Curry called and said that her tenants are in compliance, they were not outside and are getting ready to go to dinner. Upset because she feels her rental is being reported in error.	USS	20:54	Upon arrival noise level measured at 44.1. Was not able to make contact with the renter. No one present.	NO	
3/11/2017	23:30	11:30 PM	2821	2289	Amado Road	Having a party, drinking game, no music	N/A	N/A	Property not registered as a Vacation Rental	Police	11:56	Spoke with WF, stated that he is the owner of the property, and will fix the issue.	N/A	
3/11/2017	0:43	12:43 AM	2822	666	Warm Sands	Noisy and yelling	VPS	1256 AM	Owner occupied this week	Police	2:40	Owner occupied, no noise upon arrival. Spoke with the owner advised of PSMC.	YES	
3/12/2017	9:19	9:19 AM	2823	401	Baristo Road	Kids yelling in the pool at 9am	Ron Sinicola / Bryan Schoop	9:22 AM	Spoke with the guests, asked them to keep it down or go back into the house	Police	9:44	Made contact with the occupants, were advised by the manager about the complaints.	NO	
3/12/2017	19:24	7:24 PM	2824	554	La Mirada	Music and excessive cars on the street	Marshall Watson	7:46 PM	The contact advised the property is occupied by owner's children. Called back and advised they would turn off the music, and advised that there were no cars on the street.	Police	20:09	Mr. Brown advised he was owner, and he was advised on music level.	YES	
3/12/2017	21:44	9:44 PM	2825	3135	Goldenrod	People in the backyard very loud	VPS	10:06 PM	Mike found four men on the patio playing cards, they agreed to keep the noise down, were reminded of the city ordinance	Police	22:29	Spoke with responsible party. He was advised of the call and will comply.	NO	

Please note the column *Owner Occupied*. This situation has been a source of confusion in the past. To clarify, when a home is being Owner Occupied and having a gathering that creates a nuisance, it is not handled as a Vacation Rental complaint since it is not considered a guest stay. The PSPD is responsible for owner occupied matters.