

| DATE | MT | CALL IN TIME | CALL # | PROPERTY ADDRESS NUMBER | ADDRESS | DESCRIPTION OF CALL | LOCAL RESPONSE CONTACT | TIME RESPONSIBLE PARTY RESOLVED | MANAGING AGENT/RESPONSIBLE PARTY ACTION | CITY RESPONDING PARTY | TIME OF RESPONSE | ACTION/FINDINGS | OWNER OCCUPIED | CITATION ISSUED |
|-----------|-------|--------------|--------|-------------------------|---------------------|--|------------------------------|---------------------------------|---|-----------------------|------------------|---|----------------|---|
| 2/28/2017 | 19:47 | 7:47 PM | 2772 | 1151 | E Via Colusa | Very loud music and screaming | Natural Retreats | 19:52 | Manager at the event, music is low in the house, he is taking care of it. | Police | 20:10 | Spoke with Sinatra house manager. Manager advised of having a permit for the event. He advised music will be turned off by 9:30 pm, and all occupants will be gone from the property by 10:00pm | NO | |
| 3/2/2017 | 16:37 | 4:37 PM | 2773 | 470 | Sonora | Outside music | Mark R. Judson | 17:00 | Spoke with guests, advised them to turn music off, couple in 70's. | Code | 17:10 | Upon arrival no noise or music present, made contact with the occupant. | NO | |
| 3/3/2017 | 11:47 | 11:47 AM | 2774 | 1890 | Navajo Drive | Loud outside voices | N/A | N/A | Property not registered as Vacation Rental | Police | 12:28 | No music present. Only loud talking. Guests arrived 20 min ago, they were loud because they greeted each other. No PSMC violation | NO | |
| 3/3/2017 | 13:34 | 1:34 PM | 2775 | 1890 | Navajo Drive | Backyard screaming, police were here at 12:15pm | N/A | N/A | Property not registered as Vacation Rental | Police | 14:30 | Same complaint received, no violation present per officer | NO | |
| 3/3/2017 | 14:22 | 2:22 PM | 2776 | 680 | S. Compadre | Loud music outside | VPS | 14:47 | Contacted the guest, guest now in compliance | Code | 14:45 | Upon arrival 2 rental agents present in the driveway. No noise or music present. Agent advised they warned the tenants and the tenants would be evicted if another complaint came in. | NO | |
| 3/3/2017 | 16:48 | 4:48 PM | 2777 | 270 | Vereda Norte | Outside music, loud talking | Jim Murphy / Hal Keasler | 16:52 | Manager onsite and handling the guests | Code | 18:05 | Upon arrival did not head music or noise from the property. Talk radio coming from property diagonally of the reported address. Spoke with guests they confirmed talk radio has been playing and not coming their property. Guests very cooperative | NO | |
| 3/3/2017 | 17:41 | 5:41 PM | 2778 | 2305 | Bellamy | Loud men outside | Ed Horowitz / Vic Yepello | 18:06 | Guests outside talking, not loud and no music and not yelling | Police | 18:43 | Advised occupants of the noise. Subjects advised they will stay inside of the residents for the remainder of the night | NO | |
| 3/3/2017 | 18:04 | 6:04 PM | 2779 | 270 | Vereda Norte | Very loud music and talking | Jim Murphy / Hal Keasler | 18:06 | Owner occupied home at 275, they are listening to radio outside, celebrating special occasion | Police | 18:49 | Heard loud radio north behind of 270 Vereda Norte. No music coming from 270 at this time. | YES | |
| 3/4/2017 | 21:11 | 9:11 PM | 2780 | 665 | Camino Norte | Loud party, no music | Scott Fields/Angie Velasco | 21:51 | Scott is there with sound ordinance officer, everyone is inside and door are closed. Guest were talking loud could be heard from the street | USS | 21:45 | Property manager Scott was on property upon arrival. No noise coming from the residence. Made contact with the renter advised them of the complaint. | NO | |
| 3/4/2017 | 21:14 | 9:14 PM | 2781 | 861 | Olivera | Yelling, screaming, broken glass | Luis Martinez / Shawn Haydel | 21:25 | Guests in Jacuzzi, not being loud, will turn down music and be compliant | USS | 21:58 | 59.2 Decibels, contacted the guest. Resident refused to give ID, citation issued. | NO | Citation Pending - Noise level above decibel limit. |
| 3/3/2017 | 22:08 | 10:08 PM | 2782 | 2055 | Tulare | Loud talking and laughing | Clark Carlton | 22:19 | Manager contacted the guest, could not get them on the home. He is in L.A. and cannot get to the home | USS | 23:04 | No one at home, all quiet. | NO | Citation Pending - Failure to resolve complaint |
| 3/3/2017 | 23:24 | 11:24 PM | 2783 | 3330 | Andreas Hills Drive | Loud voices and loud music | N/A | N/A | Property is suspended, police dispatched | Police | 0:49 | Police advised the occupant of the violation, occupant complied | NO | |
| 3/4/2017 | 2:37 | 2:37 AM | 2784 | 1965 | McManus | Screaming in the pool, sounding drunk | Kelly Carpenter | N/A | No response from the agent | USS | 3:00 | No noise was heard the location upon arrival. Decibel reading 35.8 | NO | Citation Pending - Failure to Respond within 45 minutes |
| 3/4/2017 | 5:53 | 5:53 AM | 2785 | 680 | Compadre | loud music outside, and voices since 4am | VPS | 6:25 | Christy called in and confirmed guests are in compliance | Police | 5:37 | All quiet, attempted contact | NO | Citation Pending - Failure to Respond within 45 minutes |
| 3/4/2017 | 6:56 | 6:56 AM | 2786 | 1965 | McManus | See call 2784 | Kelly Carpenter | 6:56 | See call 2784. Kelly called back, asked questions was advised by call center to contact City on Monday | N/A | N/A | SEE ABOVE CALL 2784 | NO | |
| 3/4/2017 | 11:33 | 11:33 AM | 2787 | 665 | Camino Norte | Very loud, disturbing the peace, screaming from backyard | Scott Fields/Angie Velasco | N/A | N/A - Call center error | Code | 14:25 | Upon arrival did not find any music or noise coming from the home. Upon contact spoke with guest and gave her brochure. | NO | |
| 3/4/2017 | 12:29 | 12:29 PM | 2788 | 2372 | S Camino Real | Yelling in the backyard | VACASA | 13:33 | Guests now in compliance | Code | 13:00 | Upon arrival no one at the home. (Noted large party across the street, not a vacation rental, owner at the home). | NO | Citation Pending - Failure to Respond within 45 minutes |
| 3/4/2017 | 14:11 | 2:11 PM | 2789 | 1127 | E. Mesquite | Loud music from the backyard | Michael Sims/Brett Allison | 14:19 | Guests now in compliance | Code | 14:30 | Upon arrival no music, but did hear people talking by the pool. Advised the guests of the complaints, and gave brochure. Guest cooperative | NO | |
| 3/4/2017 | 14:15 | 2:15 PM | 2790 | 1980 | S Navajo Drive | Backyard party, extreme screaming | N/A | N/A | Property not registered as Vacation Rental | Police | 14:33 | Officer reports no loud music, or screaming. Occupant advised | NO | |

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|----------|-------|----------|--------|------|---------------------|---|-------------------------------|-------|--|-------------|-------|--|----|---|
| 3/4/2017 | 15:10 | 3:10 PM | 2791 | 2250 | S Camino Real | Loud Music | N/A | N/A | No contact, not a vacation rental | Police | N/A | Address reported is a bad address, no such address | NO | |
| 3/4/2017 | 15:25 | 3:25 PM | 2792 | 2250 | Alhambra Drive | 11 cars out front, loud music | Terry Parmer/Jeffery Anderson | 15:45 | Guests now in compliance | Code/Police | 15:49 | Code Compliance Officer heard music upon arrival. Issued citation to the occupants. Guest advised that the agent was aware of 20 people staying at the home. Police present as well, citation issuances confirmed. | NO | Citation Issued to occupant- Outdoor music |
| 3/4/2017 | 16:24 | 4:24 PM | 2793 | 504 | E Laurel Circle | Dog came into my yard, and growled. | VPS | 16:46 | No response from the agent | Code | N/A | Non code compliance issued, sent to animal control | NO | Citation Pending - Failure to Respond within 45 minutes |
| 3/4/2017 | 16:34 | 4:34 PM | 2794 | 2023 | E. Andreas Road | Loud hooting, hollering. Low volume music. | Palm Springs Getaways | N/A | No response from the agent | Code | 17:05 | Arrived at 5:05 PM, there was no music but there was loud talking in the back yard. I asked guest to please have the guests quiet down, as we had received a complaint, was given her a brochure. Guest cooperative. | NO | Citation Pending - Failure to Respond within 45 minutes |
| 3/4/2017 | 16:35 | 4:35 PM | 2795 | 700 | W Ramon Road | Party, loud music | Natural Retreats | 16:51 | No party, no music, manager onsite, in compliance | Code | 17:15 | Arrived at property, there was no noise or music audible from the street. The property manager was on the property and showed me his permit for the event in progress. | NO | |
| 3/4/2017 | 17:28 | 5:28 PM | 2796 | 10 | Warm Sands | Loud music, shouting | Carol & John Curry | 17:44 | Guests now in compliance | USS | 18:35 | No noise from the dwelling. Spoke to guests and advised. | NO | |
| 3/4/2017 | 18:25 | 6:25 PM | 2797 | 504 | E Laurel Circle | Dog growled and chased me | VPS | 18:25 | Tony advised at the time of the first call, guests were contacted and were out and took their dog with them | Police | 18:48 | The manager agreed to send maintenance Monday to board up the holes to keep the dog from being able to go into neighbors yard | NO | |
| 3/4/2017 | 19:12 | 7:12 PM | 2798 | 861 | Olivera | Loud music, broken glass | Luis Martinez / Shawn Haydel | 19:41 | No noise, and no broken glass | USS | 19:43 | Upon arrival no noise at the dwelling. | NO | |
| 3/5/2017 | 0:06 | 12:06 AM | 2799 | 3330 | Andreas Hills Drive | Outdoor music and voices | N/A | N/A | Property is suspended, police dispatched | Police | 12:45 | Arrived, loud music property in violation. Property suspended. Police citation issued | NO | PSPD- Citation issued to occupant for noise |
| 3/5/2017 | 8:02 | 8:02 AM | 2800 | 2250 | Alhambra Drive | 10 cars parked, pool party yesterday, 4 bedroom house | Terry Parmer/Jeffery Anderson | 8:03 | Terry received call on 3/4 advised the occupants they are in violation of contract. Guests are leaving today, not all cars present are his occupants | Police | 15:41 | No noise found | NO | |
| 3/4/2017 | 8:02 | 8:02 AM | POLICE | 1980 | Jacques Drive | Loud bass by the pool | N/A | N/A | Direct call to PSPD | Police | 20:09 | Advised guest of the noise ordinance, will comply | NO | |

Please note the column *Owner Occupied* . This situation has been a source of confusion in the past. To clarify, when a home is being Owner Occupied and having a gathering that creates a nuisance, it is not handled as a Vacation Rental complaint since it is not considered a guest stay. The PSPD is responsible for owner occupied matters.